CARE920-1
Amplified Phone with direct dial picture buttons and cordless handset

USER’S GUIDE

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service.
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Need Help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia 02 4574 8888
www.oricom.com.au
Mon-Fri 8am – 6pm AEST

New Zealand 0800 67 42 66
Mon-Fri 10am – 8pm NZST
It is very important that you read the User Guide carefully as it contains detailed information on installation, programming and operational issues which you will need to be aware of to ensure the Care Phone operates properly. Following is a list of some of the important issues and important warnings which you need to be aware of.

This is a summary of the important issues you must still read the User Guide in full.

- This telephone will not operate in the event of a mains power failure. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.
- The telephone is designed for indoor use only. Do not install the telephone in areas where there is the risk of an explosion, excessive exposure to smoke, dust, vibrations, chemicals, moisture and heat.
- Do not use your telephone during an electrical thunderstorm as it is possible to get an electric shock. Refer to information contained in Telstra White pages directory.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- Setting the receiver volume to maximum may, under some situations cause ear damage. We suggest returning the handset volume control to the “0” position after each call.
- Do not install in damp locations such as a bathroom or laundry, do not expose the unit to direct sunlight.
Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Spark has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Spark, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Spark’s network services.

This equipment shall not be set to make automatic calls to the Telecom “111” Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product’s performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.
Package Contents

This package contains the following items:

1. Cordless handset
2. Cordless handset base
3. Base unit
4. Base unit handset
5. Coiled Cord
6. AC power adaptors (1 for base unit and 1 for cordless handset)
7. Telephone line cord
8. 3pcs of AAA 500mAh NiMH rechargeable batteries
9. User Guide
10. 4 pcs of spare transparent photo covers
Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all the instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners alcoholic wipes or aerosol cleaners. Use a damp cloth for cleaning.
4. To avoid hearing damage, please make sure anyone who uses this product is aware that the product can produce loud sound when Audio boost function is on.
5. Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
6. Do not expose the telephone to direct sunlight or extreme cold environment. Do not put the telephone close to a heating source such as radiators, cookers, etc.
7. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
8. NEVER use your phone outdoors during a thunderstorm-unplug the base from the telephone line and the mains socket when there are storms in your area.
9. Do not use the telephone to report a gas leak in the vicinity of the leak.
10. Use only the supplied NiMH (Nickel Metal Hydride) batteries! The operation periods for the handsets are only applicable with the default battery capacities.
11. The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damages. The manufacturer will not be held liable for damage arising from such noncompliance.
12. Do not use third party chargers. The batteries may be damaged.
13. Dispose of batteries safely. Do not immerse them in water, burn them, or store them where they could get punctured.
Location

For maximum coverage and reduced interference, here are some guidelines you should consider for base unit location,
- Place at a convenient, height, and central location with minimal obstructions between the cordless handset and base unit in an indoor environment.
- Place away from electronic appliances such as televisions, microwave ovens, radios, personal computers, wireless devices or other cordless phones.
- Avoid facing radio frequency transmitters, such as external antennas of mobile phone cell stations.
- Avoid plugging it into the same powerpoint as other major household electrical appliances because of the potential for interference.

Try moving the appliance or the base unit to another power outlet.
If reception is poor, try to relocate to base unit if possible.
Depending on the surrounding conditions as well as spatial and structural factors, the range may be reduced. The range indoors is normally less than outdoors.

Installing Your Phone

Connecting the Base Station

1. Plug one end of the telephone line cord into the telephone jack on the bottom of the base.
2. Plug the small end of power adaptor into the bottom of the base into the round socket.
3. Plug the mains power end of power adaptor into a wall power outlet.
4. Plug the other end of the telephone line cord in to the telephone jack.
5. Always use the cables provided in the box.
NOTE:
In Australia some phone wall sockets are the old "non modular" style. If you have this type of wall socket you will need to purchase a modular converter plus similar to the corresponding image (not supplied). These can be obtained from most electronic stores.
Connecting the Charger

Plug the power adapter into a mains socket.

If you have a Broadband line.
If you connect your telephone to a line with a broadband connection, you will need to insert a micro-filter between the telephone and the telephone line, otherwise you may get interference between the telephone and the broadband. In a fixed line with broadband, every telephone must have a micro-filter connected, not just the one at the telephone point that your modem is connected to. (Broadband filters not included)

Installing and charging the batteries

1. Slide down to open the battery compartment cover on the cordless phone.
2. Place the 3 supplied AAA-size NiMH rechargeable batteries as indicated. Pay extra attention to direction of polarity.

3. Reinstall the battery cover.
4. Place the handset on the base and charge for 15 hours before using the handset for the first time.

Notes:
1. Use only the supplied NiMH rechargeable batteries.
2. If the handset will not be used for a long time, disconnect and remove the batteries to prevent possible leakage.
1. **INCOMING CALL LED**
   - Flashes when there is an incoming call.
   - On when there the phone is in use.
   - On when a device is being registered.
   - On when another telephone (cordless) is in use.
2. **MESSAGE LED 🔔**
   - On when the answering system is on.
   - Flashes when there are new messages/memos in the answering system.
   - Flashes slowly when pressing 🎧 for slow play.

3. **DIRECT MEMORY KEYS (A, B, C, D)**
   - Press to dial out phone number stored.

![Image 1](image1.png) ![Image 2](image2.png) ![Image 3](image3.png)

4. 🔁
   - Press to repeat playing the current message from the beginning.
   - Press twice to skip backward to the previous message.

5. ⏯
   - Press to play the message.
   - Press again to stop the message playback.

6. 🗑
   - Press to delete the message currently playing.
   - In idle mode, long press to delete all old messages.

7. 🔔
   - Press to turn on the answering machine.
   - Press again to turn off the answering machine.

8. 🎧
   - Press to slow down the message playback.

9. 🔈
   - Press to make, answer or end a call through base speaker.
   - Press to switch between the base handset and the base speaker phone during a call.
   - Orange LED is on during speaker mode.

10. **ALPHANUMERIC KEYPAD / */ #**
    - In idle / pre-dial / editing mode / during a call: Press to enter numbers.
    - Press any key to answer an incoming call.
    - During a call: Press and hold 🔔 to answer an incoming call when you receive a call waiting alert*.

*Subject to subscription and availability of the service from the fixed line operator.
11. •
- During a call: Slide up and down to increase the volume / decrease the volume.
- During message playback: Slide to adjust the volume.

12. •
- Sound experience: select “NATURAL”, “BASS” or “TREBLE” during a call.
  BASS (lowest position)  TREBLE (mid position)  NATURAL (highest position)

⚠️ Warning: The handset may emit high volume of sound. Take Extra Care when you use audio boost key, recommend to adjust suitable volume by setting to minimum, and then turning on audio boost key.

13. AUDIO BOOST 🎧
- Press to enhance the clarity and loudness through earpiece of the base during a call.

14. CALL BLOCK 🗞️
- In Idle mode: Press to go to Call Block menu.
- In ringing mode: Press to block incoming call number if Block Set is set to ON.

15. CALL LIST ☑️
- In idle mode: Press and hold to access the Call List.

16. REDIAL LIST 🔁
- Press and hold to access redial menu.

17. SOFT KEYS
- Press these keys to confirm the options on the screen above the keys.

18. UP KEY 🔰
- In menu mode: Press to scroll up the menu items.
- In Phonebook list / Redial list / Call List: Press to scroll up the list.
- While entering names or numbers: Press to move the cursor to the left.

19. VOLUME INCREASE KEY 🔹
- During a call and message playback: Press to increase the volume.
20. **DOWN KEY ▼**
- In menu mode: Press to scroll down the menu items.
- In Phonebook list / Redial list / Call List: Press to scroll down the list.
- While entering names or numbers: Press to move the cursor to the right.

21. **VOLUME DECREASE KEY —**
- During a call and message playback: Press to decrease the volume.

22. **PHONEBOOK ☐**
- In idle mode: Press to access the phonebook.

23. **BASE STAND IN WALL MOUNTING POSITION**

24. **HANDSET HOOK FOR WALL MOUNTING POSITION**

### Display Icons and Symbols of LCD

<table>
<thead>
<tr>
<th>Display icons</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>OK</td>
<td>Soft key icon for confirm selection and save input data. - For Base only</td>
</tr>
<tr>
<td>📸</td>
<td>Full battery power level. - For Cordless Handset only</td>
</tr>
<tr>
<td>📸</td>
<td>2/3 battery power level. - For Cordless Handset only</td>
</tr>
<tr>
<td>📸</td>
<td>1/3 battery power level. - For Cordless Handset only</td>
</tr>
<tr>
<td>📸</td>
<td>Flashes when the battery is low and needs charging. - For Cordless Handset only</td>
</tr>
<tr>
<td>🔊</td>
<td>The speaker phone is in use.</td>
</tr>
<tr>
<td>📲</td>
<td>On: if the handset ringer is turned off.</td>
</tr>
<tr>
<td>☎️</td>
<td>On: when there are received new Voice Message Waiting (VMWI) not yet read*.&lt;br&gt;Off: when all the voice messages have been read. (Network service dependent)*</td>
</tr>
<tr>
<td>📡</td>
<td>Signal strength indicator, 3 bars indicates strong signal. - For Cordless Handset only&lt;br&gt;Display when the signal strength is moderate.&lt;br&gt;Display when the signal strength is weak.&lt;br&gt;Off when handset is out of range from the base.</td>
</tr>
<tr>
<td>📞</td>
<td>On: New call list- Missed and new calls.</td>
</tr>
</tbody>
</table>
## Getting to Know Your Phone

### Menu - Base unit.

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<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
</tr>
</thead>
<tbody>
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<td>Call List</td>
<td>FIRST ENTRY</td>
<td>View</td>
<td>Add To PB</td>
<td>VIP X</td>
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</tr>
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<td></td>
<td>LAST ENTRY</td>
<td>Add To Block</td>
<td>Delete</td>
<td>Confirm?</td>
<td>.....</td>
</tr>
<tr>
<td></td>
<td>DeleteAll</td>
<td>Confirm?</td>
<td>Add to SL</td>
<td>.....</td>
<td>.....</td>
</tr>
<tr>
<td>Phonebook</td>
<td>All</td>
<td>FIRST ENTRY</td>
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<td></td>
<td>Status</td>
<td>View</td>
<td>LAST ENTRY</td>
<td>Ltst</td>
<td>Name</td>
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<td></td>
<td>Delete</td>
<td>Confirm?</td>
<td>DeleteAll</td>
<td>Confirm?</td>
<td>.....</td>
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<td></td>
<td>Add to SL</td>
<td>KEY 1</td>
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<td>KEY 2</td>
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<td>KEY 4</td>
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<td>KEY 5</td>
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<td>KEY 6</td>
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<td>KEY 7</td>
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<td>KEY 9</td>
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<td></td>
<td>KEY 9</td>
<td>Delete</td>
<td>Confirm?</td>
<td>.....</td>
<td></td>
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<tr>
<td>Call Block</td>
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<td></td>
<td>VIP</td>
<td>VIP OK</td>
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<td>Contacts OK</td>
<td>Saved</td>
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<td>FIRST ENTRY</td>
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<td>Number</td>
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<td></td>
<td>Status</td>
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<td>LAST ENTRY</td>
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<td>Delete</td>
<td>Confirm?</td>
<td>DeleteAll</td>
<td>Confirm?</td>
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<td>Block Anonym</td>
<td>OFF</td>
<td>Saved</td>
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<td>Private</td>
<td>Saved</td>
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<td>All</td>
<td>Saved</td>
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<td>Direct Mem.</td>
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<td>Add new</td>
<td>Number</td>
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<td></td>
<td>...C.D</td>
<td>Voice Tag</td>
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<td></td>
<td>Delete</td>
<td>Delete</td>
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</tbody>
</table>
Hearing Aid Compatibility:
Special feature which helps to eliminate background noise and interference when you use this telephone with a hearing aid.
1. **INCOMING CALL LED**
   - Flashes when there is an incoming call/ the base is paging the handset.

2. **CHARGE LED**
   - On when the handset is charging in the base.

3. ▲
   - In menu mode: Press to scroll up the menu items.
   - While entering names or numbers in the phonebook:
     Press to move the cursor to the left.

4. ✉
   - In idle mode: Press to access phonebook.

5. ✏
   - During a call: Press to end a call and go back to idle screen.
   - In editing/predialing mode: Press to clear a character/digit.
   - In menu/editing mode: Press and hold to go back to idle screen.
   - In ringing: Press to suppress handset ringer.

6. ▼
   - In menu mode: Press to scroll down the menu items.
   - While entering names or numbers in the phonebook:
     Press to move the cursor to the right.
7. • In idle/pre-dialing mode: Press to make a call.  
   • During ringing: Press to answer a call.  
   • During a call: Press to turn on/off the speaker phone.  

8. • Press to access the menu.  
   • While in a menu: Press to select an item or save an entry or setting.  

9. • Press to dial out phone number stored in memory A, B, C, or D,...  

10. ALPHANUMERIC KEYPAD / * / #  
   • In idle / pre-dial / editing mode / during a call:  
     Press to enter characters /numbers.  
   • Press any key to answer an incoming call.  
   • During a call: Press and hold 80 key to answer an incoming call when you receive a call waiting alert*.

11. AUDIO BOOST 🅾+  
   • During a call: Press to boost the hearing volume in earpiece. 40dB at maximum.  

⚠️ Warning: The product may emit high volume of sound. Take extra care when you use audio boost key, it is recommended to reduce volume to minimum level before pressing audio boost key.  

12. • During a call: slide to increase the volume /decrease the volume (6 levels).  

13. • Sound experience: select “NATURAL”, “BASS” or “TREBLE” during a call.  

BASS (lowest position)  
TREBLE (mid position)  
NATURAL (highest position)  

14. • In idle mode. Long press to access the redial list. Short press for star.  
   • In talk mode. Only for star (access to local server services).
# Getting to Know Your Phone

## Menu - Handset

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<thead>
<tr>
<th>MAIN MENU</th>
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<th>Level 2</th>
<th>Level 3</th>
<th>Level 4</th>
<th>Level 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call List</td>
<td>FIRST ENTRY</td>
<td>View</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Add To PB</td>
<td>VIP X</td>
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<tr>
<td></td>
<td>LAST ENTRY</td>
<td>Add To Block</td>
<td>Confirm?</td>
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<td></td>
<td>Delete Confirm?</td>
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<td>DeleteAll Confirm?</td>
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<tr>
<td>Phonebook</td>
<td>All</td>
<td>FIRST ENTRY</td>
<td>Add new</td>
<td>Number</td>
<td>Name</td>
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<td>Status View</td>
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<td>LAST ENTRY</td>
<td>Edit</td>
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<td>Delete Confirm?</td>
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<td>VIP OK Saved</td>
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<tr>
<td>Speed Dial</td>
<td>Key 1</td>
<td>Add new</td>
<td>Number</td>
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<td></td>
<td>Key 2</td>
<td>View</td>
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Using Your Phone

Set Date & Time

Through telephone base:
1. Choose Menu.
2. Press ▲ or ▼ to select BS Setting, then press Ok.
3. Press ▲ or ▼ to select Date / Time, then press Ok.
4. Press ▲ or ▼ to select Set Time, then press Ok, enter the day, month, year, then press Ok, enter hour (24HR format), and minutes, then press Ok, you hear confirmation tones.
5. Press r0 to select AM/PM (12HR format)
Note: if wrong digit is entered Date or Time, you can press ▲ or ▼ to select the right position and enter correct digit.

Through cordless handset:
1. Press OK on the handset in idle mode.
2. Press ▲ or ▼ to select HS Setting, then press OK.
3. Press ▲ or ▼ to select Date / Time, then press OK.
4. Press ▲ or ▼ to select Set Date, then press OK, enter the day, month, year, then press OK, enter hour (24HR format), and minutes, then press OK, you will hear confirmation tone.
5. Press r0 to select AM/PM (12HR format)
Note:
1. Base station has to be connected to mains power during setting.

Make a Call

Preparatory Dialing
Through telephone base:
1. Enter the phone number and press or lift up corded handset to dial the number.
2. Press C to clear entry number.
Through cordless handset:
1. Enter the phone number and press to dial the number.
2. Press to clear entry number.

Direct Dialing
Through telephone base:
Press or lift up corded handset and enter the phone number.
Through cordless handset:
Press to take the line and enter the phone number.

Call from the phonebook
Through telephone base:
1. Press OR press Menu and ▲ / ▼ to select Phonebook then Ok to access the phonebook.
2. Press ▲/▼ to select the desired entry.

3. Press ☎ or lift up corded handset to dial the entry.

Through cordless handset:
1. Press ▲ OR press OK and ▲/▼ to select Phonebook then OK to access phonebook.
2. Press ▲/▼ to select the desired entry.
3. Press 🔄 to dial out the desired entry number.

**Call from the Call List**

Through telephone base:
1. Press and hold   key, OR press Menu and ▲/▼ to select Call List then OK to access Call List.
2. Press ▲/▼ to select the desired entry.
3. Press ☎ or lift up corded handset to dial the entry.

Through cordless handset:
1. Press and hold   key, OR press Menu and ▲/▼ to select Call List then OK to access Call List.
2. Press ▲/▼ to select the desired entry.
3. Press 🔄 to dial the entry.

**Call from the redial list**

Through telephone base:
1. Press ‌ key to access the redial list.
2. Press ▲/▼ to select the desired entry.
3. Press ☎ or lift up corded handset to dial the entry.

Through cordless handset:
1. Press and hold ‌ key to access the redial list.
2. Press ▲/▼ to select the desired entry.
3. Press 🔄 to dial the entry.

**Call direct memories (A, B, C , D) on base or on handset (same memories)**

Press (on handset) or (on base) to enter talk mode.
Press again if you wish to activate handsfree mode.

Press A, B, C, D key on handset or Photo A, B, C, D key on base to dial.

Note:
- Pressing (on handset) or (on base) a third time will terminate handsfree mode.
- Before dialing, programming of A, B, C, D keys is required, refer to Section “Search a phonebook entry”.
Using Your Phone

Call the indirect memories (Key 1 to Key 9)
Long press Key 1, or, ….Key 9 to dial.
Note: Before dialing, programming of key 1, …key 9 is required, refer to Section "Delete the entire list of the Call List”.

Answer a Call

Through telephone base:
Press ( to answer a call. The handsfree mode will be activated or lift up corded handset to answer.
Through cordless handset:
If the handset is not on the charging cradle, when the phone rings, press .

End a Call

During a call,
Through telephone base:
Press or put back corded handset to end the call.
Through cordless handset:
Press , OR place the cordless handset on the charging cradle to end the call.

Set Photo A, B, C, D key memories

Input number and name
A, B, C ,D memories are shared by base and handset (same memories). Once a direct memory is registered, it is automatically updated to the base or handset.
Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press Ok .
3. Press ▲ or ▼ to select A, B, C, D, then press Ok.
4. Select Add new, then press Ok , enter the telephone number, then enter the name, then press Ok. You hear confirmation tones.
Note: When entering number or name, you can delete an error by pressing BACK, last number or letter will be removed.
Through cordless handset:
1. Press on the handset in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press Ok .
3. Press ▲ or ▼ to select A, B, C, D, then press OK.
4. Select Add new, then press OK, enter the telephone number, then enter the name, then press OK. You hear confirmation tones.

Note: When entering number or name, you can delete an error by pressing ☢, last number or letter will be removed.

**Record your own voice tag**

This feature requires a subscription of Caller Line Identification service from your telephone service provider.

This feature is VERY convenient to know who calls you if his/her telephone number is stored and voice is recorded in 1 of 4 photo keys.

You can program telephone number and record your voice through the handset. For other operations, they are controlled through the handset only.

Through telephone base:

1. Continue section "Input number and name", press Ok.
2. View appears, press ▲ or ▼ to select Voice Tag, then press Ok.
3. Press ▲ or ▼ to select Record, then press Ok.
4. Recording… will appear, then you can speak (better with louder voice) after beep tone into handset microphone area.
5. Press Ok to finish recording.
6. Your recorded voice will playback automatically.

Through cordless handset:

1. Continue section "Input number and name", press OK.
2. View appears, press ▲ or ▼ to select Voice Tag, then press OK.
3. Press ▲ or ▼ to select Record, then press OK.
4. Recording… will appear, then you can speak after beep tone (towards microphone below key 0).
5. Press OK to finish recording.
6. Your recorded voice will be playback automatically.

Note: 15 seconds approx. recording time per memory.

When calling number matched to photo A, B, C, D ringing sound with recorded voice will be announced from handset and base until you press ☢ on handset or ☢ on base to answer.

**Play Voice tag**

Through telephone base:

1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press Ok.
Using Your Phone

3. Press ▲ or ▼ to select A, B, C, D, then press Ok.
4. View appears, press ▲ or ▼ to select Voice Tag, then press Ok.
5. Playback appears, then press Ok.
6. Playing… will appear. The recorded voice will be play.

Through cordless handset:
1. Press [OK] on the handset in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press [OK].
3. Press ▲ or ▼ to select A, B, C, D, then press [OK].
4. View appears, then press ▲ or ▼ to select Voice Tag, press [OK].
5. Playback appears, then press [OK].
6. Playing… will appear. The recorded voice will be play.

Delete Voice tag

Through telephone base:
1. Repeat the step 1 to 4 in Section "Play Voice tag".
2. Playback appears, then press ▲ or ▼ to select Delete, press Ok.

Through cordless handset:
1. Repeat the step 1 to 4 in Section "Play Voice tag".
2. Playback appears, then press ▲ or ▼ to select Delete, press [OK].
3. Empty will display. You hear confirmation tones.

View record of Photo memory

Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press Ok.
3. Press ▲ or ▼ to select A, B, C, D, then press Ok.
4. View appears, then press Ok.
5. Record (number) will show.

Press Back to return previous menu.

Through cordless handset:
1. Press [OK] on the handset in idle mode.
2. Press ▲ or ▼ to select Direct Mem., then press [OK].
3. Press ▲ or ▼ to select A, B, C, D, then press [OK].
4. View appears, then press [OK].
5. Record (name and number) will show.

Press  to return previous menu or long press  to return to standby mode.
Edit record of Photo memory

Through telephone base:
1. Press **Menu** in idle mode.
2. Press ▲ or ▼ to select **Direct Mem.**, then press **Ok**.
3. Press ▲ or ▼ to select A, B, C, D, then press **Ok**.
4. **View** appears, then press ▲ or ▼ to select **Edit**, then press **Ok**.
5. Edit number, then press **Ok**.
6. Edit name, then press **Ok**.

Press **Back** to return previous menu.

Note: When entering number or name, you can correct a number or a letter by pressing **C**, the last number or letter will be removed.

Through cordless handset:
1. Press **OK** on the handset in idle mode.
2. Press ▲ or ▼ to select **Direct Mem.**, then press **OK**.
3. Press ▲ or ▼ to select A, B, C, D, then press **OK**.
4. **View** appears, then press ▲ or ▼ to select **Edit**, then press **OK**.
5. Edit number, then press **OK**.
6. Edit name, then press **OK**.

Press **to return previous menu or long press ** to return to standby mode.

Note: When entering number or name, you can correct a number or a letter by pressing **, the last number or letter will be removed.

**Adjust Earpiece and Handsfree Volume**

There are 6 levels to choose from for earpiece volume in Cordless handset and handsfree volume, through volume slide switch (refer to Section "Base Station Overview" and "Menu - base unit").

During a call:
Through telephone base:
Slide left and right ▼ to select volume 1-6.
Through Cordless Handset:
Slide up and down ▼ to select volume 1-6.
The selected setting is displayed on the screen.

**Audio Boost**

Use the audio boost feature to enhance the clarity and loudness of your caller’s voice on the cordless handset earpiece or base handset earpiece when you are listening to a message or an announcement.
Using Your Phone

To turn on Audio Boost:
While you are on a call or listening to a message or an announcement using the handset earpiece.
Using cordless handset, press 🎧 on side of handset or
Using base handset, press 🎧 on left front side of base.
To turn off Audio Boost:
Press 🎧 on side of handset or on front left side of base again.
Note: Audio boost function will automatically switch off at the end of a call.
⚠️ Warning: This phone may emit high volume of sound. Take extra care when you use audio boost key, it is recommended to adjust suitable volume by setting audio to minimum, and then turn on audio boost key.

Equalizer

The equalizer feature on the handset enables you to change the quality of the handset audio to best suit your hearing.
During a call:
Slide up and down 🎧 on handset or 🎧 on base unit to select Treble, Natural, or Bass.(refer to Section "Handset Overview" item 13 (cordless handset) and Section "Base Station Overview" item 12 (Base unit).

Redial

Each cordless handset stores the last 10 dialled numbers (up to 17 digits each) in the redial list.
The redial entries are shared by all the system handsets.
Through Base unit:
In idle mode:
1. Press 📲 and hold for more than 2 seconds (long press).
2. Press ▲ or ▼ repeatedly to browse the list. The base beeps twice at the end of the list.
3. When the desired entry displays, lift the corded handset or press 📲 to dial.
Through cordless handset:
In idle mode:
1. Press 📲 and hold for more than 2 seconds (long press).
2. Press ▲ or ▼ repeatedly to browse the list. The handset beeps twice at the end of the list.
3. When the desired entry displays, press 📲 to dial (or twice to call in speaker mode).
Phonebook

The phonebook stores up to 100 entries, which are shared by all handsets.

Add a New Phonebook Entry

In idle mode,
Through Base unit:
1. Press Menu and ▲ or ▼ to select Phonebook, then press Ok to access the phonebook list.
   ALL appears and press Ok.
   Press Menu, then select Add new and press Ok.
   Enter a telephone number, press Ok.
   Enter a name, then press Ok. You hear confirmation tones.
Through cordless handset:
1. Press Menu or,
2. Press Ok, press ▼ to select Phonebook, then press Ok to select All, press Ok.
3. Press Ok, Add new appears press Ok.
4. Enter a telephone number, press Ok.
5. Enter a name, then press Ok. You hear confirmation tones.

View a Phonebook Entry

Through base unit:
1. Select a desired entry in the phone book, and then press Menu.
2. Add new appears then press ▲ or ▼ to select View, press Ok to review name and number of the entry.
3. Press Back to return previous menu.
Through cordless handset:
1. Select a desired entry in the phone book, and then press Ok.
2. Add new appears then press ▲ or ▼ to select View, press Ok to review name and number of the entry.
3. Press to return previous menu or long press to return to standby mode.
Search a phonebook entry

1. Follow the steps in View a phonebook entry above to enter the phonebook.
2. Enter the first character of the name to search.

Edit a Phonebook Entry

Through base unit:
1. Select a desired entry in the phone book, and then press **Menu**
2. **Add new** appears then press ▲ or ▼ to select **Edit**, press **Ok** to edit number of the entry.
3. Press **Ok** to edit the name. You hear confirmation tones.

Note: When entering number or name, you can correct a number or a letter by pressing **Clear**, the last number or letter will be removed.

Through cordless handset:
1. Select a desired entry in the phone book, and then press **Ok**.
2. **Add new** appears then press ▲ or ▼ to select **Edit**, press **Menu** to edit the number.
3. Press **Ok** to edit the name. You hear confirmation tones.

Note: When entering number or name, you can correct a number or a letter by pressing ** », the last number or letter will be removed.

Store phonebook entry in speed dial

Through base unit:
1. Select a desired entry in the phone book, and then press **Menu**.
2. **Add new** appears then press ▲ or ▼ to select **Add to SD**, press **Ok**.
3. Press ▲ or ▼ to select **Key 1** to **Key 9**.
4. Press **Ok** to confirm. You hear confirmation tones.

Through cordless handset:
1. Select a desired entry in the phone book, and then press **Ok**.
2. **Add new** appears then press ▲ or ▼ to select **Add to SD**, press **Ok**.
3. Press ▲ or ▼ to select **Key 1** to **Key 9**.
4. Press **Ok** to confirm. You hear confirmation tones.
Delete a Phonebook Entry

Through base unit:
1. Select a desired entry in the phone book, and then press Menu.
2. Add new appears then press ▲ or ▼ to select Delete, press Ok.
3. Confirm? will display, press Ok to confirm. You hear confirmation tones

Through cordless handset:
1. Select a desired entry in the phone book, and then press OK.
2. Add new appears then press ▲ or ▼ to select Delete, press OK.
3. Confirm? will display, press OK to confirm. You hear confirmation tones.

Status of phonebook

You can view how many phonebook records are stored out of total 100 records.

Through both Cordless Handset and Telephone Base:
1. Press ☑, press OK.
2. Add new appears then press ▲ or ▼ to select Status, press OK.
3. X / 100 Used will display.

Phone Settings

Set Ringer Melody and Volume

For base unit:
1. Press Menu and ▲ or ▼ to select BS Settings, then press Ok.
2. And ▲ or ▼ to select BS Ringer, then press Ok.
3. After selection, press to confirm setting. You hear confirmation tones.

Notes:
Ext. Ring means ring tone (total 12 for handset, 12 for base) will ring when there is an incoming external call.
Int. Ring means ring tone (total 12 for handset) will ring with internal call (between base and handset, or 2 or more handsets registered to the base).
Ring Vol is for: Off (ringer is off), Volume 1 to Volume 5.
When the telephone is ringing, you can temporarily silence the ringer of the base unit by pressing - without disconnecting the call.
The next call rings normally at the preset volume.
Phone Settings

For cordless handset:
1. Press **OK** on the handset in idle mode.
2. Press **△** or **▼** to select **HS Setting**, then press **OK**.
3. Select **Ring Setup** by pressing **OK**.
4. Press **△** or **▼** to select **Ext. Ring**, **Int. Ring** or **Ring Volume**, then press **OK**.
5. After selection, press **OK** to confirm setting. You hear confirmation tones.

Set Alert Tone

You can set an alert tone in the cordless handset when low battery/out of range is detected and turn key tones on or off.
1. Press **OK** when idle.
2. Press **△** or **▼** to select **HS Setting**, then press **OK**.
3. Press **△** or **▼** to select **Tone Setup** then press **OK**.
4. Press **△** or **▼** to select **Key Tone**, **Batt. Tone**, or **Out Of Range**, then press **OK**.
5. Press **△** or **▼** to select **On** or **Off**, then press **OK**. You hear confirmation tones.

Set the Date and Time

Through base unit:
1. Press **Menu** and **△** or **▼** to select **BS Settings**.
2. Press **Ok** and **△** or **▼** to select **Date/Time**.
3. Press **Ok** and **△** or **▼** to select **Date Format**.
4. Press **Ok** and **△** or **▼** to select your desired date format (**DD-MM-YY** or **MM-DD-YY**) or
   Press **△** or **▼** to select **Time Format**, then press **OK**, select your desired time format (**24HR** or **12HR**).
5. Press **Ok** to confirm.

Through cordless handset:
1. Press **OK** when idle.
2. Press **△** or **▼** to select **HS Settings**, then press **OK**.
3. Press **△** or **▼** to select **Date/Time**, then press **OK**.
4. Press **△** or **▼** to select **Date Format**, then press **OK**, select your desired date format (**DD-MM-YY** or **MM-DD-YY**), OR
5. Press ▲ or ▼ to select **Time Format**, then press **OK**, select your desired time format (**24HR** or **12HR**).

6. Press **OK** to confirm. You hear confirmation tones.

**Talking Digit**

You can turn on or off the audible spoken tone when you press the dialing keys on handset and Base.

1. Press **Menu** when idle.
2. Press ▲ or ▼ to select **Talk Digit**, then press **Ok** to select **On** or **Off**.
3. Press **Ok** to confirm. You hear confirmation tones.

**Change the Flash Time**

Through base unit:

1. Press **Ok** when idle.
2. Press ▲ or ▼ to select **BS Setting**, then press **Ok**.
3. Press ▲ or ▼ to select **Flash Time**, then press **Ok**.
4. Press ▲ or ▼ to select your desired flash time. (**Short**, **Medium**, **Long**), then press **Ok** to confirm. You hear confirmation tones.

**Reset Your Phone**

You can reset your phone to the default settings by using handset. After reset, all your personal settings will be deleted and return to default factory settings, saved phone book entries will remain.

Through base unit:

1. Press **Menu** when idle.
2. Press ▲ or ▼ to select **BS Setting**, then press **Ok**.
3. Press ▲ or ▼ to select **Default**, then press **Ok, Confirmed?** Is displayed, then press **Ok** to confirm. You hear confirmation tones.

Through cordless handset:

1. Press **OK** when idle.
2. Press ▲ or ▼ to select **HS Setting**, then press **OK**.
3. Press ▲ or ▼ to select **Default**, then press **OK, Confirmed?** Is displayed, then press **OK** to confirm. You hear confirmation tones.
Registration Cordless Handset to Telephone Base

Registration

Your handset and telephone base is pre-registered. If for some reason, the handset is not registered to the base station, Put On BS will display on the handset screen. Remove cordless handset off the charging base, if Put On BS disappears on the screen, register your handset according to the following procedure.

1. Make sure the handset is off the charging base and shows Put On BS before you begin registration.
2. Press and hold Page on the telephone base in idle mode for around 5 seconds until incoming call light LED bar illuminates on the telephone base.
3. Press the onboard keypad on the cordless handset when idle.
4. Press ▲ or ▼ to select HS Setting, then press OK.
5. Press ▲ or ▼ to select Register, then press Ok, Registered appears and flashes on the screen until registration is complete.

If registration fails, the telephone base screen displays Put On BS. Pls. repeat the above procedure.

Locate the Cordless Handset

To locate the handset: On the base unit, press the PAGE softkey (button under the word PAGE on the LCD screen) once.

All the handsets registered to the base unit will produce the paging tone and “Paging” is displayed on the LCD of the handsets and on the base units display.

You can stop the paging by pressing �toLocaleLowerCase(“a”) , ⠀toLocaleLowerCase(“a”) , on any handset or Page on the base unit.

Note: If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.
Conference Call

Up to 4 cordless handsets and the telephone base can join an external call at the same time.

To join a call with the telephone base:
- Press † to join the call,
- Press † again, to exit the call.
- Lift up the Corded handset to join, and return to cradle to exit.

To join a call with a cordless handset:
- Press ☏ join the call.
- Press ⏰ or place the handset in the charging base to exit the call.

Transfer a call

During an external call, you can transfer the call from a cordless handset or the telephone base to one another.

To transfer a call from the telephone base:
During a call,
1. If the cordless handset is docked in its charging base, pick the cordless handset up, the call will be transferred from base to handset automatically.
2. If cordless handset(s) is out of the charging base, press ☏ to start conference call between base unit and external call.
   Then, press † on the base to transfer the call to the handset.

To transfer a call from a cordless handset:
During a call,
1. Press OK, then press ▲ or ▼ to select Intercom, then press OK.
2. If you have two or more cordless handsets, press ▲ or ▼ to select the desired device and then press OK.
3. The external call is put on hold and the cordless handset shows Call from Handset 2 or Call from Base destination device rings.
4. To answer the call on the destination handset, press ☏, or any dialing key, OR,
   To answer the call on the base, press (speaker mode) OR, lift up the corded handset.
5. Press ☏ on the calling handset to transfer the call to extra handset or base.
**Intercom**

Use the intercom feature for conversations between two cordless handsets or between cordless handset and base.

In idle mode,

**Intercom initiated from telephone base**

1. Press **Menu**, and then press ▲ or ▼ to select **Intercom**, then press **Ok**.
2. If you have two or more cordless handsets, press ▲ or ▼ to select the desired device and then press **Ok**.
3. The handset shows **Call from Handset 2**, the destination device rings.
4. To answer the call on the destination handset, press ◾, or any dialing key.
   OR, To answer the call on the base, press ◾ (speaker mode) OR , lift up the Corded handset to join and hang up to end call.

**Intercom initiated from cordless handset**

1. Press ◾, and then press **Ok** ◾, then press ▲ or ▼ to select **Intercom**, then press **Ok**.
2. If you have two or more cordless handsets, press ▲ or ▼ to select the desired device and then press **Ok** ◾.
3. The cordless handset shows **Call from Handset 2**, the destination device rings.
4. To answer the call on the destination handset, press ◾, or any dialing key, OR, To answer the call on the base, press ◾ (speaker mode).

**Answer a Call / Auto Answer (Cordless handset only)**

If the handset is not on the charging cradle:
When the phone rings, press ◾ to answer a call.

If the handset is on the Charging cradle and if **Auto Answer** is set to ON:
When the phone rings, pick up the handset directly to answer a call.

To set the **Auto Answer** on:

1. Press **OK** when idle.
2. Press ▲ or ▼ to select **HS Setting**, then press **Ok**.
3. Press ▲ or ▼ to select **Auto Answer**, then press **Ok**.
4. Press ▲ or ▼ to select **On**.
5. Press Ok to confirm. You hear confirmation tones.
6. To answer the call on the base, press ◾ (speaker mode), OR, lift up the Corded handset to join and hang up to end call.
Enriched ringer

When first call is not picked up and the same caller calls again within 5 minutes, the ringer level of cordless handset and base will automatically ring at maximum, in order to alert you that the phone is ringing.

To enable enriched ringer:
1. Press Menu
2. Press ▲ or ▼ to select BS Setting, then press Ok.
3. Press ▲ or ▼ to select Enriched Ringer, then press Ok to select On.
4. Press Ok to confirm. You hear confirmation tones.

To disable enriched ringer.
1. Repeat the above item to 1 to 2.
2. Press ▲ or ▼ to select Enriched Ringer, then press Ok to select Off.
3. Press OK to confirm. You hear confirmation tones.

Reminder

The reminder feature helps remind you of important events. You can set the reminder to record your voice, or use alarm sound in order to remind you only once, or daily, Monday to Friday or Saturday to Sunday. Once you set the reminder, the system will alarm you at the alarm time. Each reminder can be up to 2 minutes in length.

NOTE: All the procedures described below can also be performed from the telephone base. From there, the only difference is that the icon described below corresponds to the telephone base key.

Turn on alarm reminder, set time and frequency

Through both cordless handset and telephone base:
1. Press Ok or Menu when idle.
2. Press ▲ or ▼ to select Reminder, then press Ok.
3. Press ▲ or ▼ to select Alarm 1.. Alarm 10, then press Ok.
4. On/Off appears then press Ok to select On.
5. Enter the time then press Ok.
6. Press ▲ or ▼ to select frequency Once, Daily, Mon-Fri, Sat-Sun.
7. Press Ok to confirm. You hear confirmation tones.
Select melody of the alarm reminder

1. Repeat step 1 to 3 in Section "Turn on alarm reminder, set time and frequency".
2. **On/Off** appears then press ▼ to select **Melody**, press **Ok**.
3. Press ▲ or ▼ to select desired melody.
4. Press **OK** to confirm. You hear confirmation tones.

Rename the alarm reminder

1. Repeat step 1 to 3 in Section "Turn on alarm reminder, set time and frequency".
2. **On/Off** appears then press ▼ to select **Rename**, press **Ok**.
3. Change name from **Alarm** to the name you desire. (max. 9 letters or digits)
4. Press **Ok** to confirm. You hear confirmation tones.
Note: when entering number or name, you can correct a letter by pressing  🚫, the last number or letter will be removed.

Record Voice memo of the alarm reminder

1. Repeat step 1 to 3 in Section "Turn on alarm reminder, set time and frequency".
2. **On/Off** appears then press ▼ to select **Voice Tag**, press **Ok**.
3. **Playback** appears then press ▼ to select **Record**, press **Ok** to start recording.
4. **Recording...** appears after beep sound, you can record your voice.
5. Press **Ok** to finish your voice recording. Your voice recording will replay.
6. Press  🚫 to return previous menu or long press  🚫 to return to standby mode.

Notes:
1. You can playback your memo voice in step 3 to select **Playback**, then press **Ok**. **Playing** will display.
2. You can delete your memo voice in step 3 to select **Delete**, press **Ok**. Then, **Delete** will appear after the memo is deleted.
3. If there is no voice memo recorded, the melody will play for 2 minutes at the alarm time.
4. For telephone base, **Ok** in the first step is replaced by **MENU**: **Back** is used to correct a letter/ to return previous menu.
Speed Dial Keys (Key 1 to Key 9)

You can make use of keys 1 to 9 on handset as speed dial keys, by long pressing the number to dial in idle mode or in talk mode.

Store a speed dial entry

Through telephone base:
1. Press Menu, press ▼ to select Phonebook, then press Ok.
2. Press ▼ to select Speed Dial, press Ok.
3. Press ▲ or ▼ to select Key 1,... Key 9, then press Menu.
4. Add new will display, then press Ok.
5. Enter a number, then press Ok.
6. Enter a name, then press Ok. You hear confirmation tones.
7. Press Back to return to the previous menu.

Through cordless handset:
1. Press OK, press ▼ to select Phonebook, then press OK.
2. Press ▼ to select Speed Dial, press OK.
3. Press ▲ or ▼ to select Key 1,... Key 9, then press Ok.
4. Add new will display, then press Ok.
5. Enter a number, then press OK.
6. Enter a name, then press Ok. You hear confirmation tones.
7. Press  to return previous menu or long press  to return to standby mode.

View a speed dial entry

Through both cordless handset and telephone base
1. Repeat the step 1 to 3 in Section "Store a speed dial entry".
2. View will display, then press Ok.
3. The record (number and name) can be viewed.
Press  / Back to return previous menu or long press  to return to standby mode.
Edit a speed dial entry

Through both cordless handset and telephone base
1. Repeat the step 1 to 3 in Section "Store a speed dial entry".
2. View will display, then press ▲ or ▼ to select Edit, then press Ok.
3. Edit a number, then press Ok.
4. Edit a name, then press Ok. You hear confirmation tones.

Note: When entering number or name, you can correct a number or a letter by pressing  , the last number or letter will be removed.

Delete a speed dial entry

Through both cordless handset and telephone base
1. Repeat the step 1 to 3 in Section "Store a speed dial entry".
2. View will display, then press ▲ or ▼ to select Delete, then press Ok.
3. Confirm? will display, then press Ok. You hear confirmation tones.

Caller Display (network dependent)

This feature is available if you have subscribed the Caller Line Identification service with your telephone service provider.

Your phone can store up to 100 received calls with date/time information in the Call List. The number will be shown on the LCD when the phone is ringing. If the number matches with one of the entries in your Private Phonebook, the caller’s name stored in the private phonebook will be displayed with the number.

If the caller number is disabled to send caller information, Unknown will display.
If the caller number is not provided, Private will display.
In standby, if three unanswered calls with different calling number are received, “3 New Calls” will be displayed. Each time you review a call list entry marked with icon, the number of new calls decreases by one. When you have reviewed all the new calls, the icon no longer shows.
If the incoming telephone number matches the last 7 digits of a telephone number in your phonebook, the name that appears on the screen matches the corresponding name in your phonebook.
View the Call List

All received calls are saved in Call List with the latest call at the top of the list. When the call list is full, the oldest call will be replaced by a new call. When number of digits of incoming number is more than 10, it will show first 9 digits in first page, then, you can press * key to view all digits.

In idle mode,

Through telephone base:
1. Press # key, or Press Menu and ▲ or ▼ to select Call List.
2. Press OK, the call list will be shown. The unanswered call which has not been read is marked with a * at the end of the number.
3. Press ▲ or ▼ to select the desired entry.
4. Press OK, to see more detail information of the desired entry.

Through cordless handset:
1. Press #, then press ▲ or ▼ to select Call List, then press Menu to review the calling number display history.
2. Press ▲ or ▼ to browse the call log.
3. Press OK, View will show.
4. Press OK to view the details of the call log including date and time. (Date/ Month and Time appears in left and right sides of lower row respectively)
5. Press  to return previous menu or long press  to return to standby mode.

Store a Call List Number into the Phonebook

Through telephone base:
1. Select a desired entry in the call list, and then press Ok.
2. Press Ok and ▲ or ▼ to select Add To PB.

Through cordless handset:
1. Select a desired entry in the call list, and then press Menu.
2. Press ▲ or ▼ to select Add To PB, and then press Menu.
3. Call number appears press OK to confirm.
4. Call name appears, if blank, you can add the name.
5. Press Menu to confirm. You hear confirmation tones.
Store a Call List Number into the Black List

Through telephone base:
1. Select a desired entry in the call list, and then press **Ok**.
2. Press ▲ or ▼ to select **Add To Block**, and then press **Ok**.
3. Call number appears press **Ok** to confirm.
4. Call name appears, if blank, you can add the name.
5. Press **Ok** to confirm. You hear confirmation tones.

Through cordless handset:
1. Select a desired entry in the call list, and then press **Ok**.
2. Press ▲ or ▼ to select **Add To Block**, and then press **Ok**.
3. Call number appears press **Ok** to confirm.
4. Call name appears, if blank, you can add the name.
5. Press **Ok** to confirm. You hear confirmation tones.

Delete an entry in the Call List

Through telephone base:
1. Select a desired entry in the call list, and then press **Ok**.
2. Press **Ok** and ▲ or ▼ to select **Delete**.
3. **Confirm?** will show, press **Ok** to confirm. You hear confirmation tones.

Through cordless handset:
1. Select a desired entry in the call list.
2. Press ▲ or ▼ to select **Delete**, and then press **Ok**.
3. **Confirm?** appears press **Ok** to confirm. You hear confirmation tones.

Delete the entire list of the Call List

Through telephone base:
1. Select a desired entry in the call list.
2. Press **Ok** and ▲ or ▼ to select **Delete All**.
3. **Confirm?** will show.
4. Press **Ok**. You hear confirmation tones.
Through cordless handset:
1. Select a desired entry in the call list.
2. Press ▲ or ▼ to select Delete All, and then press OK. 
3. Confirm? will show, Press OK to confirm. You hear confirmation tones.

Call Waiting

You hear a tone in the handset earpiece if someone calls while you are already on a call.

Using handset from the base unit
• Long press R key on combo base to put your current call on hold and take the new call.
• Long press R key on combo base to switch back and forth between calls.

Using cordless handset
• Long press R key on cordless handset to put your current call on hold and take the new call.
• Long press R key on cordless handset to switch back and forth between calls.

Call Block

This telephone is built-in with Smart Call Block feature*. This feature will help you avoid unwanted calls by only allowing some numbers to make your phone ring.

*This feature requires a subscription of Caller Line Identification service from your telephone service provider

CALL BLOCK OVERVIEW

<table>
<thead>
<tr>
<th>Setting</th>
<th>Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Call Block function (Block all call with numbers) is Disabled. This is the default mode.</td>
</tr>
<tr>
<td>On</td>
<td>Call Block function is set to Manual. Numbers registered in the black list will not go through and the phone will ring silently. Numbers can be added to the list while the phone is ringing and / or after a call (to enable, see part &quot;Manual call block mode&quot;).</td>
</tr>
</tbody>
</table>
### Contacts

In this automatic mode, any number not registered to your phonebook will be automatically blocked. All calls from contacts registered to your phonebook will proceed normally.

When this mode is chosen, Contacts OK is displayed on LCD in idle mode unless you have unread messages/missed calls (to enable, see part "Contacts only").

### VIP

In this second automatic mode, only calls from contacts registered as VIP in your phonebook will ring through. Any other number will not ring. When this mode is chosen, VIPS OK is displayed on the LCD in idle mode unless you have unread messages / missed calls (to enable, see part "Contacts only").

### ANONYMOUS

This extra feature allows you to block calls that do not have a number attached to them (ie private calls, international calls, etc).

This option can be enabled in addition to any of the previous four (to enable, see part "Anonymous call block mode").

---

### Manual call block mode

Manual call block is the easiest option when starting out. When you select ON in the call block settings, all calling numbers registered in your blacklist will be blocked. You can add/remove numbers from that list at any time.

**How to block an incoming call:**

When the phone is ringing and before answering, press  ⌘ . It will terminate the call and offer you the option to register the number to the blacklist. Then to confirm the registration of this number in the blacklist, press  Ok.

**IMPORTANT:** if you don’t confirm, the number will not be added to the blacklist.

**NOTE:** The following procedures (to "Enable MANUAL mode" to "Set Block Anonymous Calls OFF") can also be performed from the telephone base. From there, the difference is the icon  described below corresponds to the telephone base key.
Enable MANUAL mode

<table>
<thead>
<tr>
<th>Menu</th>
<th>Call block</th>
<th>Block set.</th>
<th>Off</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>On*</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>VIP OK</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Contacts OK</td>
</tr>
</tbody>
</table>

In idle mode,
Press \( \text{OK} \) key, \textbf{Call Block} and its icon is displayed, then press \( \uparrow \) or \( \downarrow \) to select \textbf{Call Block}.
Press \( \text{OK} \) key, \( \uparrow \) or \( \downarrow \) to select \textbf{Block Set}.
Press \( \text{OK} \) key, \( \uparrow \) or \( \downarrow \) to select \textbf{On} (manual mode).
OR
In idle mode, press \( \text{0} \) to access \textbf{Block Set}. directly.
After you enable this option, the call block icon will be displayed on the LCD.

Add numbers to Blocklist

In idle mode,
1. Press \( \text{OK} \) key, \textbf{Call Block} and its icon is displayed, then press \( \uparrow \) or \( \downarrow \) to select \textbf{Blocklist},
   press \( \text{OK} \) to show Blocklist numbers.
2. Press \( \uparrow \) or \( \downarrow \) to select numbers stored in \textbf{Blocklist}.
3. Press \( \text{OK} \) to select \textbf{Add new}, enter number to be blocked, press \( \text{OK} \) to save.

NOTE: Alternatively, you can add incoming and outgoing call numbers to the Block list:
1. From incoming call numbers
   Press \( \text{?} \) key, to enter Call list, press \( \uparrow \) or \( \downarrow \) to select the stored numbers in \textbf{Call List}.
   Press \( \text{Menu} \), press \( \uparrow \) or \( \downarrow \) to select \textbf{Add to Block}.
   Press \( \text{Ok} \) to show selected number, press \( \text{OK} \) to save to Block list.

Edit numbers in Block List

In idle mode,
1. Repeat step 1 and 2 in Section "Add numbers to Blocklist". to select the stored numbers.
2. Press \( \text{OK} \) key, \( \uparrow \) or \( \downarrow \) to select \textbf{Edit}, press \( \text{OK} \) to save.
Delete a number in Blocklist

1. Repeat step 1 and 2 in Section "Add numbers to Blocklist" to select the stored numbers.
2. Press OK, press ▲ or ▼ to select Delete, Confirm? is shown, press OK to confirm.

Delete all numbers from Blocklist

1. Repeat step 1 and 2 in Section "Add numbers to Blocklist" to select the stored numbers.
2. Press OK, press ▲ or ▼ to select Delete All to delete all, press OK, Confirm? is shown, press Ok to confirm.

Automatic call block mode

VIPS only
In this restrictive automatic mode, only calls from numbers registered as VIP in your phonebook will ring through.

<table>
<thead>
<tr>
<th>Menu</th>
<th>Call block</th>
<th>Block set.</th>
<th>Off</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>On</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>VIP OK*</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Contacts OK</td>
</tr>
</tbody>
</table>

1. Press OK, press ▲ or ▼ to select Call Block.
2. Press OK, press ▲ or ▼ to select Block set.
3. Press OK, press ▲ or ▼ to select VIP OK (Automatic mode).

Contacts only
In this broad automatic mode, only calls from contacts registered in your phonebook (normal and VIP) will go through and ring.

Through cordless handset:

<table>
<thead>
<tr>
<th>Menu</th>
<th>Call block</th>
<th>Block set.</th>
<th>Off</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>On</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>VIP OK</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Contacts OK*</td>
</tr>
</tbody>
</table>
Anonymous call block mode

This feature allows you to block numbers that do not display a number on your phone. It can be enabled or disabled independently from the previous call block modes.

<table>
<thead>
<tr>
<th>Menu</th>
<th>Call block</th>
<th>Block anonym</th>
<th>Private*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>All</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Off</td>
</tr>
</tbody>
</table>

1. Press \textit{OK} \textsubscript{MENU}, press \textu{▲} or \textu{▼} and press \textit{OK} \textsubscript{MENU} to select \textit{Call Block}.
2. Press \textu{▲} or \textu{▼} to select \textit{Block Anonym}.
3. Press \textit{OK} \textsubscript{MENU}, press \textu{▲} or \textu{▼} to select one of the options.

\textbf{Block Private Calls}

This mode will block incoming calls that have their caller ID turned off.

In idle mode,

1. Press \textsubstitute{key}, Call block and its icon is displayed.
2. Press \textu{▲} or \textu{▼} to select \textit{Block Anonym}.
3. Press \textit{OK} \textsubscript{MENU}, press \textu{▲} or \textu{▼} to select \textit{Private}, press \textit{OK} \textsubscript{MENU} to confirm.
5. \textsubstitute{will be displayed on the upper side of LCD.}

\textbf{Block All Anonymous Calls}

This mode will block all unknown incoming calls, including private calls, international calls, pay phone and other out-of-area calls.

In idle mode,

1. Repeat step 1 and 2 in Section "Block Private Calls".
2. Press \textit{OK} \textsubscript{MENU}, press \textu{▲} or \textu{▼} to select \textit{All}, press \textit{OK} \textsubscript{MENU} to confirm.
3. After you enable this option, the call block icon will be displayed on the LCD \textsubstitute{.}
Set Block Anonymous Calls OFF

In idle mode,
1. Repeat step 1 and 2 in Section "Block Private Calls".
2. Press Ok, press ▲ or ▼ to select Off, press Ok to confirm.
3. 📞 icon will no longer display when the regular call block (see 1. And 2.) is also set to OFF.

Voice Mail (Network Dependent)

By subscription to your operator, you can have your calls diverted to a voicemail box when you are absent. For more details, contact your operator.

When new messages are received, ⌘ appears on the screen. The ⌘ disappears once you have cleared the voicemail messages.

To reset the voicemail indicator:
1. Press Ok to select Call list.
2. Press ▲ or ▼ to select Voice Mail.
3. Long Press key 4, and then ⌘ should disappear.

Answering Machine

The total storage capacity for the outgoing message, messages and memos is approximately 30 minutes.

Note: Your answering system will answer call after 14 rings even when the answering machine is turned off. This is to allow the remote access feature to work.

Turn On/Off the Answering Machine

If you turn the answering machine on, it answers calls and records messages. The red message LED ⌘ on the telephone base will illuminate as well as the ☑ icon.

Through telephone base:

Press ☑ key on the base to turn the answering machine on or off.

Note: When Answering machine is off, the red message LED ⌘ on the telephone base will be off as well as the ☑ icon.
Through Cordless Handset:
1. Press \textit{Menu} in idle mode.
2. Press $\uparrow$ or $\downarrow$ to select \textbf{Ans. Machine}, then press \textit{Menu}.
3. Press $\uparrow$ or $\downarrow$ to select \textbf{Tam On/Off}, then press \textit{Menu}.
4. Press $\uparrow$ or $\downarrow$ to select \textbf{On or Off}, then press \textit{Menu} to save. You hear confirmation tones.

\textbf{Message Playback}

If 2 new voice messages are stored in the phone, \textit{“2 New Msgs”} will appear and the icon will flash on the handset screen and the red message LED on the telephone base will flash.

If memory is full, \textbf{Mem. Full} will display on the screen.

Listen new messages through the Cordless Handset:
1. Press \textit{Menu} in idle mode.
2. Press $\uparrow$ or $\downarrow$ to select \textbf{Ans. Machine}, then press \textit{Menu}.
   - To play new messages, press \textit{Menu} to select \textbf{Playback}.
   - Time and date of the message played will display on the screen if listened through handset.
   - After end of all messages, \textit{“End of Messages”} will appear.

\textbf{Options during playback}

- Press $\textit{Menu}$ to play the messages through the handset earpiece.
- Slide up or down on side of handset to adjust the speaker phone volume.
- Press 6 to skip to the next message.
- Press 4 to repeat the message currently playing.
- Press 4 twice to listen to the previous message.
- Press 2 to delete the current message.
- Press 5 or \textit{Menu} to stop.

OR,

During playback, press \textbf{Ok} to select options:
\textbf{Stop}
\textbf{Forward}
\textbf{Previous}
\textbf{Delete}
Listen new messages through the Base

1. Press ⏯/⊕ to listen to new messages through base speaker. After playback of all new messages, a long beep will sound from the base.
2. To playback old messages, press ⏯/⊕ again to listen.

Options during playback:
- Slide left and right ⬅️➡️ on the side of base to adjust the speaker volume.
- Press ⬅️ to repeat the message currently playing.
- Press ⏯/⊕ to delete the current message.
- Press ⏯/⊕ to stop.
- Press ⏯/⊕ to reduce the playback speed.

Delete Old Messages in the Answering Machine

Delete all old messages through the Cordless Handset

1. Press Ok in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press Ok.
3. MSG Playback appears and then press ▲ or ▼ to select Delete All, then press Ok.
4. The handset displays Confirm?. Then press Ok to confirm.
5. The handset displays Deleted... and then Deleted is shown. You hear confirmation tones.

Delete a message through the Base

1. Press ⏯/⊕ to listen to new or old messages through base speaker.
2. Press ⏯/⊕ to delete the message playing. You hear confirmation tones.

Delete all old messages through the Base

1. During idle mode, long press ⏯/⊕ to delete all old messages. You hear confirmation tones.

Record a Memo

NOTE: All the procedures described below can also be performed from the telephone base. From there, the only difference is that the icon described below corresponds to the telephone base key.

1. Press Menu in idle mode to enter the main menu.
2. Press ▲ or ▼ to select Ans. Machine, then press Ok.
3. MSG Playback appears and then press ▲ or ▼ to select Memo, then press Ok.
4. Recording shows on the screen. After the tone, speak towards the microphone.
5. Press Ok when you finish recording. Playing ... shows on the screen. Your recorded memo will play, then returns to the previous menu.
6. When another user listens to the memo (procedure refers to Section "Message Playback" through handset or base), the time & date of the memo will display on the screen if listened through handset.

Note:
- Mem. Full will display on the screen if you attempt to record a memo when the memory is full.
- Each memo can be up to 4 minutes in length.
- Memos shorter than two second are not recorded.

Outgoing Message (OGM)

The telephone is preset with a greeting that answers calls with “please leave a message after the tone.” You can use this default outgoing message, or replace it with your own.

Play your Outgoing Message (OGM)

Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press Ok.
3. Delete All appears and then press ▲ or ▼ to select OGM, then press Ok.
4. Ans & Rec appears and then press Ok.
5. Play OGM appears then press Ok, Playing appears, the default outgoing message will play.

Through cordless handset:
1. Press ok menu in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press ok menu.
3. MSG Playback appears and then press ▲ or ▼ to select Tam Settings, then press ok menu.
4. **Ans & Rec** appears and then press **OK**.

5. **Play OGM** appears then press **Ok**, **Playing...** appears, the default outgoing message will play.

**Record your own Outgoing Message (OGM)**

Through telephone base:

1. Repeat step 1 to 4 in Section "Play your Outgoing Message (OGM)".

2. **Play OGM** appears and then press ▲ or ▼ to select **Rec. OGM**, and then press **Ok**.

3. **Recording...** appears, you can then record your outgoing message after the beep tone.

4. Press **Ok** when recording is complete.

Notes:
- Your outgoing message can be up to 90 seconds in length.
- Outgoing messages shorter than two seconds are not recorded.

Through cordless handset:

1. Repeat step 1 to 4 in Section "Play your Outgoing Message (OGM)".

2. **Play OGM** appears on the screen, then press ▼ to select **Record**, and then press **Ok**.

3. **Recording...** appears, you can then record your outgoing message after the beep tone.

4. Press **Ok** when recording is complete. **Playing...** appears then recording will play back.

**Delete your Outgoing Message**

Through telephone base:

1. Repeat step 1 to 2 in Section "Play your Outgoing Message (OGM)".

2. **Delete All** appears and then press ▲ or ▼ to select **OGM**, then press **Ok**.

3. **Ans & Rec** appears and then press **Ok**.

4. **Play OGM** appears, then ▲ or ▼ to select **Delete**, and then press **Ok**.

5. **Delete** will show, You hear confirmation tones.

Through cordless handset:

1. Repeat step 1 to 4 in Section "Play your Outgoing Message (OGM)".

2. **Play OGM** appears on the screen, then press ▼ to select **Delete**, and then press **Ok**.

3. **Delete** will show, You hear confirmation tones.
Answering Machine Settings

Set the Answer Mode

By default, the answer machine is set in Ans & Rec mode which allows callers to leave a message. This mode can be changed to Answer Only which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.

Through telephone base:
1. Press XXX and ▲ or ▼ to select Ans. Machine.
2. Press Ok and ▲ or ▼ to select TAM Settings.
3. Press Ok and ▲ or ▼ to select Answer Mode
4. Press Ok and ▲ or ▼ to select Ans & Rec or Answer Only.
5. Press Ok to confirm.

Set the Answer Delay

You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after 2 to 10 rings or TOLL SAVE.

With TOLL SAVE selected, the answering machine answers after 2 rings when you have new messages, and after 4 rings when you have no new messages.

Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press Ok.
3. Press ▲ or ▼ to select TAM Settings, then press Ok.
4. Press ▲ or ▼ to select Answer Delay, then press Ok.
5. Press ▲ or ▼ to select 2, 4, 6, 8, 10 rings, then press to save. You hear confirmation tones.

Through cordless handset:
1. Press OK in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press OK.
3. Press ▲ or ▼ to select TAM Settings, then press OK.
4. Press ▲ or ▼ to select Answer Delay, then press OK.
5. Press ▲ or ▼ to select 2, 4, 6, 8, 10 rings, then press OK to save. You hear confirmation tones.

Recording Time

You can set the maximum length of the recording time of the incoming messages.

Through telephone base:
1. Repeat step 1 to 3 in Section "Set the Answer Mode".
2. Press ▲ or ▼ to select Record Time, then press OK.
3. Press ▲ or ▼ to select 60s, 120s, 180s, then press OK to save. You hear confirmation tones.

Through cordless handset:
1. Repeat step 1 to 3 in Section "Set the Answer Mode".
2. Press ▲ or ▼ to select Record Time, then press OK.
3. Press ▲ or ▼ to select 60s, 120s, 180s, then press OK to save. You hear confirmation tones.

**Answering Machine Remote Access**

You can access the answering machine remotely by dialling your fixed telephone number from any touch-tone telephone.

Your phone lets you check your messages, or otherwise operate your answering machine, by calling the answering machine when you are away from home by entering a 4-digit remote access PIN on a tone-dialing phone.

By default, the 4-digit remote access code is 0000. It is highly advised to modify it for privacy issues.

**Activate Remote Access**

Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press Ok.
3. Press ▲ or ▼ to select TAM Settings, then press Ok.
4. Press ▲ or ▼ to select Remote Acc., then press Ok.
5. Press ▲ or ▼ to select On or Off, then press Ok to save. You hear confirmation tones.

Through cordless handset
1. Press OK in idle mode.
2. Press ▲ or ▼ to select Ans. Machine, then press OK.
3. Press ▲ or ▼ to select TAM Settings, then press OK.
4. Press ▲ or ▼ to select Remote Acc., then press OK.
5. Press ▲ or ▼ to select On or Off, then press OK to save. You hear confirmation tones.

**Change the remote code:**

Through telephone base:
1. Repeat step 1 to 3 as above.
2. Press ▲ or ▼ to select Change Pin, then press Ok to enter a 4-digit number.
3. Press **OK** to save. You hear confirmation tones.

Through cordless handset:
1. Repeat step 1 to 3 as above.
2. Press ▲ or ▼ to select **Change Pin**, then press **OK** to enter a 4-digit number

### How to Access Remotely to your Answering Machine?

You can ring your phone from another tone-dialing phone to switch on or off the answering machine and listen to your messages remotely.

1. Place a call from a tone-dialing phone to your phone.
2. When the answering machine answers the calls and starts playing the outgoing message, enter ✭ key and then 4-digit remote access code (0000 is the preset code).
3. You have the following options, select by pressing the following key in your tone-dialing phone.

<table>
<thead>
<tr>
<th>Keys</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Delete the message currently being played.</td>
</tr>
<tr>
<td>4</td>
<td>Repeat the current message or press twice for the previous message.</td>
</tr>
<tr>
<td>5</td>
<td>Play all messages.</td>
</tr>
<tr>
<td>6</td>
<td>Skip to the next message.</td>
</tr>
<tr>
<td>7</td>
<td>Turn on the answering machine.</td>
</tr>
<tr>
<td>9</td>
<td>Turn off the answering machine.</td>
</tr>
</tbody>
</table>

**Note:**
- After 5 seconds of key inactivity, the answering machine automatically cuts off communication.
- When the answering machine is turned off, the telephone answers after 14 rings, and plays the outgoing message.

### Call Screening

When the answering machine is set to ON and when there is an incoming message, the base will start call screening if call screening is set to ON after the preset numbers of rings of answer delay, press **OK** to screen the call on your handset too.
Answering Machine

At any time if you want to pick up the call, you can press [Handsfree] on the cordless handset, or press [On Hold] on the telephone base, or pick up base handset and the message recording will stop automatically. If the answering machine is in the process of recording, the message already stored will be saved.

Through the telephone base:
1. Repeat step 1 to 3 in Section "Play your Outgoing Message (OGM)". (set answer delay)
2. **BS Screening** will display, then press **Ok**.
3. Press ▲ or ▼ to select between **On** and **Off**, then press **Ok** to save. You hear confirmation tones.

Through cordless handset:
1. Repeat step 1 to 3 in Section "Play your Outgoing Message (OGM)".
2. **BS Screening** will display, then press **Ok**.
3. Press ▲ or ▼ to select between **On** and **Off**, then press **Ok** to save. You hear confirmation tones.

**Options while a message is being recorded in the telephone base:**
- Slide up/down  on the side of base to adjust the speaker volume.
- Press  to temporarily turn off the feature.

**Options while a message is being recorded in the cordless handset:**
- Press  to temporarily turn on the feature if it is set to off.
- Slide  up or down on side of handset to adjust the speakerphone volume.
- Press  to temporarily turn off the feature.

**Message Alert Tone**

When the message alert tone is set to **On**, the telephone base beeps every 10 seconds to alert you to new messages.

The tone stops when all new messages have been reviewed.

Through telephone base:
1. Press Menu in idle mode.
2. Press ▲ or ▼ to select **Ans. Machine**, then press **Ok**.
3. Press ▲ or ▼ to select **Tam Settings**, then press **Ok**.
4. Press ▲ or ▼ to select **Msg Alert**, then press **Ok**.
5. Press ▲ or ▼ to select **On** or **Off**, then press **Ok** to confirm. You hear confirmation tones.

Through cordless handset
1. Press \textbf{OK} in idle mode.
2. Press \textbf{\textDelta} or \textbf{\textnabla} to select \textbf{Ans. Machine}, then press \textbf{OK}.  
3. Press \textbf{\textDelta} or \textbf{\textnabla} to select \textbf{Tam Settings}, then press \textbf{OK}.  
4. Press \textbf{\textDelta} or \textbf{\textnabla} to select \textbf{Msg. Alert}, then press \textbf{OK}.  
5. Press \textbf{\textDelta} or \textbf{\textnabla} to select \textbf{On} or \textbf{Off}, then press \textbf{OK} to confirm. You hear confirmation tones.

Pressing any telephone base key temporarily silences the message alert tone. The message alert tone plays with the next incoming message.

**Technical Specifications**

<table>
<thead>
<tr>
<th>Specification</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Free Field Range</td>
<td>Up to 300 metres*</td>
</tr>
<tr>
<td>Indoor Range</td>
<td>Up to 50 metres*</td>
</tr>
<tr>
<td>Handset Battery Life (average values)</td>
<td>10 hours talk time**</td>
</tr>
<tr>
<td></td>
<td>100 hours standby**</td>
</tr>
<tr>
<td>Number of Handsets</td>
<td>Up to 4 (at maximum)</td>
</tr>
<tr>
<td>Intercom Mode</td>
<td>Yes</td>
</tr>
<tr>
<td>Three-Way Conference</td>
<td>Yes (1 external correspondent + 2 internal correspondents)</td>
</tr>
<tr>
<td>Electrical Connection/Base Mains Adaptor/Charger</td>
<td>Main base adaptor and charger:</td>
</tr>
<tr>
<td></td>
<td>Model No.: EP04-060040WXAZ</td>
</tr>
<tr>
<td></td>
<td>Use only the adaptors provided with the phone.</td>
</tr>
<tr>
<td>Batteries</td>
<td>AAA NiMH batteries– 1.2 V (Qty 3)</td>
</tr>
<tr>
<td></td>
<td>Only use the batteries supplied with the telephone.</td>
</tr>
<tr>
<td></td>
<td>Use any other type of battery presents a risk of explosion.</td>
</tr>
<tr>
<td></td>
<td>Used batteries must be disposed of in compliance with current environmental protection regulations.</td>
</tr>
<tr>
<td>Operating Temperature</td>
<td>From 5°C to 40°C</td>
</tr>
</tbody>
</table>

* Values may vary according to environment.
** Depending on initial battery charge.
Troubleshooting

If you have difficulty with your phone, please try the suggestions listed below.
As a general rule, if a problem occurs, remove the batteries from all the handsets in your installation for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries.

**Phone does not work**
- Make sure you installed the batteries correctly.
- Check that the mains power is correctly connected for the charger.

**“NO LINE” appears in the screen**
- Is the telephone cord plugged into the phone socket?
- Only use the telephone cord supplied with the phone.
- The telephone line cord might be malfunctioning. Install a new telephone line cord.
- Disconnect the telephone and connect a different telephone. If there is no dial tone on this telephone, the problem is in your wiring or local service. Contact your local telephone company.

**No dial tone**
- Is the telephone cord plugged into the phone socket?
- Check that the mains power is switched on.
- Only use the telephone cord supplied with the phone.
- The telephone line cord might be malfunctioning. Install a new telephone line cord.
- Move the cordless handset closer to the telephone base. It might be out of range.
- Disconnect the telephone and connect a different telephone. If there is no dial tone on this telephone, the problem is in your wiring or local service. Contact your local telephone company.

**Cannot dial out or receive calls**
- Check that the mains power is correctly connected.
- The battery may need recharging.
- Has there been a power outage? If so, place the handset back on the base for 10 seconds and try again. If it still does not work disconnect the batteries and mains power for 10 minutes, then reconnect and try again.
- If you are connected to a PABX, check whether you need to dial an access code.
Troubleshooting

Your own voice cannot be announced when the telephone number of incoming call is same as 1 of 4 photo memories stored
• The ringer volume may be switched off.
• Voice recording in 1 of 4 photo memories was not done successfully. Please refer to Section "Record your own voice tag" to record again.
• Your telephone line may not be subscribed or availability of the service from the fixed line operator.

Cordless handset does not ring (Caller Line Identification)
• The ringer volume may be switched off.
• Check that the mains power is correctly connected.
• Make sure the cordless handset is registered to the base.

No display in cordless handset
• The batteries may be flat, faulty or incorrectly inserted.
• Recharge or replace the batteries

Handset displays “PUT ON BS TO POWER”
• Check that the mains power is correctly connected.
• Check that the cordless handset is within range of the base.

No voice tag announcement from cordless handset during ringing
• Wait 1 minute in idle mode without any operation of the phone.

You hear the busy tone when you press key on handset
• Make sure the cordless handset is in range of the base.
• Another cordless handset registered to your telephone base may be on the line.

No sounds or noise when using corded handset
• Make sure the coil cord connector between base and handset firmly plugged in.

No key tone on Base
• Check key tone setting is on.

Buzzing noise on my phone or on other electrical equipment nearby
• Sometimes your phone can interfere with other electrical equipment if it is placed too close. It is recommended that you place your phone at least one metre away from electrical appliances or metal obstructions to avoid any risk of interference.
• If you have an ADSL internet service ensure correct filters are installed to prevent interference.

Answering machine does not record any messages
• Make sure the answering machine is switched on.
• The memory may be full, please delete some old messages to free up space.
Troubleshooting

Cannot access your messages from another phone

- Have you changed the remote access security PIN code?
- Make sure you are calling from a touch-tone telephone. When dialling a number, there should be tones.
- The answering machine might not detect the remote access code when your outgoing message is playing.

Try again to press remote access code quickly.

- There might be interference on the telephone line you are using. Press the dial pad keys firmly when dialing.

Voicemail and ⦿ show on the display and I don’t know why.

Your telephone has voicemail indication that is separate from the built-in answering system. If ⦿ appears on the display, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from your telephone service provider. Contact your telephone service provider for more information on how to access your voicemail.

This warranty does not apply in the following cases:
- Installation or use not in accordance with the instructions in the guide of the user,
- Incorrect connection or abnormal use of the Product, especially with non-compatible accessories, as indicated in the user guide,
- Product opened, modified or replaced by means of non-approved parts, serial number deleted, illegible, damaged,
- Normal wear, including normal wear and tear on accessories, batteries and displays,
- Failure to comply with the technical and safety standards in force in the area geographical use,
- Product having suffered a shock or a fall,
- Product damaged by lightning, electrical surge, heat source or radiation, water damage, exposure to conditions of temperature, humidity or other excessive ambient conditions or any other cause external to the product,
- Negligence or faulty maintenance,
- A intervention, modification or repair carried out by a person not authorized by Oricom.

If the returned Product is not covered by the warranty, you will receive a quote from repair that will mention the cost of analysis and transportation costs that you will be charged if you want the Product returned to you.
Safety

In the event of an electrical hazard, the mains adapter acts as a 230 V electrical isolation device. It should therefore, as a precaution, be installed close to the appliance and be easily accessible. To disconnect the device from the primary power source, the mains adapter must be removed from the 230V AC/50 Hz socket.

If the mains adapter fails, it must be replaced by an identical model.

We recommend that you also keep a conventional telephone – one that doesn’t require a power supply – as a backup.

! Do not use the phone to report a gas leak when standing in the vicinity of the leak.

It is recommended that you avoid using this device during electrical storms. Do not attempt to open the batteries, as they contain chemical substances. In the event of leakage, avoid contact with the skin, eyes, nose and mouth. In the event of contact, rinse the affected part for about twenty minutes with running water and seek urgent medical attention. Clean the product with absorbent paper or a dry cloth and contact your reseller for replacement batteries.

Hereby, ATLINKS EUROPE declares that the radio equipment type DECT is in compliance with Directive 2014/53/ EU. The full text of the EU declaration of conformity is available at the following internet address: www.swissvoice.net.

Then, select: Documentation/Downloads EU declaration of conformity

Average power per channel: 10mW
Maximum Output Power (NTP) : 24dBm
Frequency Range : 1880-1900MHz
Environment

This symbol means that your inoperative electronic device must be collected separately and must not be mixed with household waste. The European Union has set up a specific collection and recycling system for which manufacturers are responsible.

This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused. Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste.

- If you are a professional user, please follow the instructions of your supplier.
- If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.
- If the appliance is rented to you or left in your care, please contact your service provider.

Keen to preserve the environment, ATLlinks has equipped this appliance with a switching power supply, offering better energy efficiency. The advantages include not only very low electricity consumption, but also a more compact format than the conventional power supply units used by the previous range.

The used batteries from your telephone must be disposed of in compliance with current environmental protection regulations. Comply with your local regulations. Return your batteries to your reseller or dispose of them at an approved recycling centre.

Help us protect the environment we live in!

Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086 116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”.

Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia.
The benefits of this Express Warranty are in addition to other rights and remedies you may have under the Australian Consumer Law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the event of a minor failure, Oricom reserves the right to choose to repair or replace the product.

The Express Warranty Period will be a period of 12 months beginning on the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services.

You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable.

Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty product or part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance.

No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom.

Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. Failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;
2. Willful misconduct or deliberate misuse by you of the product;
3. Any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or
4. Modification to the product or services carried out on the product by anyone other than Oricom or Oricom’s authorised service provider.
How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

• Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
• A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
• We will then email a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the product for warranty service.

Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product.

Products that are authorised to be returned to Oricom in Australia must include all of the following:

• A completed Return Authorisation form
• A copy of your Proof of Purchase (please keep your original copy)
• The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your products may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your product before sending for repair. Please also be aware that products presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired.
ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia
For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

02 4574 8888
Monday - Friday 8am – 6pm AEST
Email: support@oricom.com.au
www.oricom.com.au

Oricom Support - New Zealand
0800 674 266
Monday - Friday 10am - 8pm NZST
Email: support@oricom.co.nz