

OLITECH
SMART
EasyFlip



User Manual V1
Model number: OLT2021-S

This product complies with the electrical safety and/or electromagnetic compatibility (EMC) legislative requirements for Australia and New Zealand. Compliance report number JYTSZ-R01-2300591.

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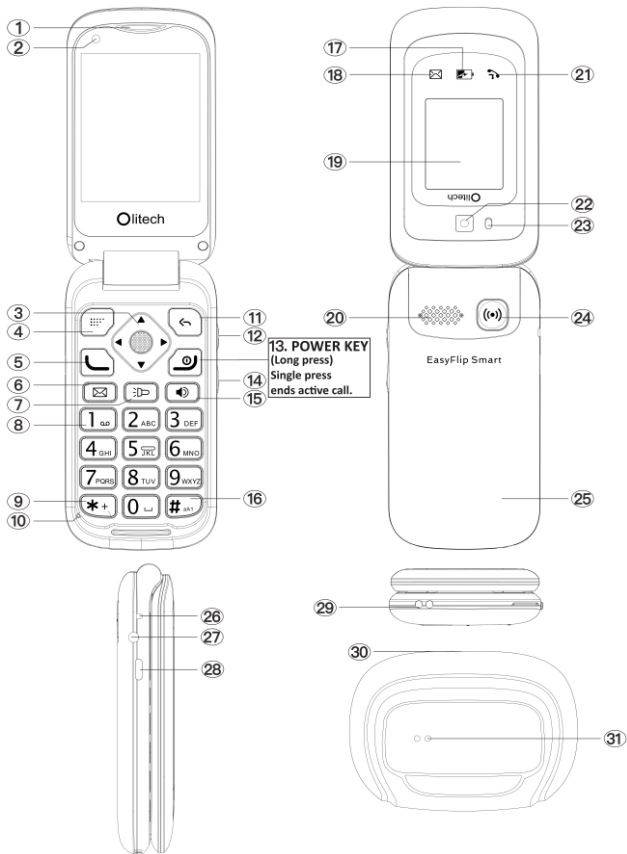
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Specifications



Design	108 X 57 X 21 mm (closed) 134 g incl. battery 2.8 main display, 1.7 sub LCD Single Nano SIM
Memory	ROM 8GB + RAM 1 GB T-flash card slot (up to 64GB) 2000 phonebook capacity
Power	1750 mAh battery; 4-5 day standby time; 5-6 hr talk time.
Camera	2MP main + 0.3MP sub camera
Sound	95dB ringtone, 25dB amplified earpiece speaker, HAC, M4/T4
Network	3G: 2100 (B1), 850 (B5) 900 (B8) 4G: 2100 (B1), 1800 (B3), 850 (B5), 2600 (B7), 900 (B8), 700 (B28 A&B). Wi-Fi + Hotspot, Bluetooth 4.2+HS






Hardware Guide



















Hardware Descriptions

	1. Earpiece speaker
	2. Camera
	3. Arrows: <i>Used to navigate menu and settings.</i> Yellow “select” key: <i>Used to select an icon/list item.</i>
	4. Selection key: <i>Used to select word written above key on screen e.g. “Options”.</i>
	5. Green key: <i>Used to answer or make a call.</i>
	6. Message key: <i>Provides direct access to message inbox (SMS/MMS).</i>
	7. Torch key: <i>Press and hold for 3 seconds to turn torch on/off. Torch illuminates from item “23. Torch/camera flash”.</i>
	8. Number Keys: <i>When pressed momentarily, each number key types their designated number or letter as displayed on the key. When “1” is pressed for 3 seconds a call to voicemail is initiated.</i> <i>When 2-9 are pressed for 3 seconds they dial their allocated photo speed dial number (if programmed by user).</i> <i>When typing text, numbers 2-9 type their associated letter; 0 adds a space; 1 accesses common symbols.</i>

	<p>9. Star (*) key <i>When typing, a single press will show symbol options.</i></p>
	<p>10. Microphone hole <i>Opening for microphone.</i></p>
	<p>11. Back key <i>Used to go back to previous screen OR delete a letter/number when typing.</i></p>
	<p>12. Up Volume key: <i>Single press turns volume up. Can be deactivated.</i></p>
	<p>13. Power key/End call key: <i>Single press during an active call will end call; When pressed and held for 3-4 seconds the phone will power off/on.</i></p>
	<p>14. Down Volume Key <i>Single press turns volume down. Can be deactivated. If the down volume key is pressed after the phone is on silent, do not disturb mode will be activated.</i></p>
	<p>15. Loudspeaker key: <i>Press during a call to transfer audio between earpiece speaker and loudspeaker.</i></p>
	<p>16. Hash (#) key: <i>Used to change input methods (capital/lower case when typing).</i></p>
	<p>17. Low battery indicator: <i>illuminates when battery is low or when connected to charger. <u>When connected to a charger, if the light is flashing the</u></i></p>

	<i>battery is charging; if the light is solid the battery is fully charged.</i>
	18. Unread message indicator: <i>Illuminates when an unread message (SMS/MMS) is present.</i>
	19. Front display LCD screen
	20. Loudspeaker speaker: <i>Ringtone and loudspeaker audio sounds from this speaker.</i>
	21. Missed call indicator: <i>Illuminates when an unacknowledged missed call is present.</i>
	22. Camera
	23. Torch/camera flash
	24. Emergency key: <i>Press and hold red emergency key (on back of phone) for 3 seconds to trigger emergency sequence. Emergency key requires setup.</i>
	25. Removable back cover
	26. Lanyard outlet
	27. Headphone port
	28. USB-C port (phone)
	29. Conductors for charging via cradle (phone)
	30. USB-C port (cradle)
	31. Conductors for charging via cradle (cradle)

Screen icon descriptions

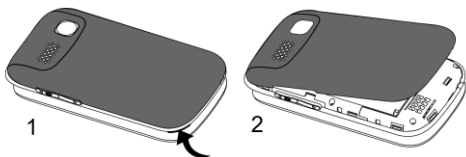
Symbol	Explanation
	Shows charging status & battery level
	Indicates mobile phone reception/service strength
4G	Phone is using the 4G network
VoLTE	VoLTE (Voice over LTE)
	Phone is connected to WLAN/Wi-Fi
	Bluetooth function is active
	Indicates silent mode is activate
	Headphones are plugged in
	You have an unacknowledged missed call (on main screen)
	You have an unread text message (on main screen)
	Alarm is set
	Voice memo is set
	FM radio active
	Overseas roaming is active
	Amplify receiver volume is on
	Do not disturb
	Flight mode
	Represents that there are more icons to display than the space allows for; not all icons are being displayed.

Phone setup

Instructional videos available at
www.olitech.com.au/easyflipsmartvideos

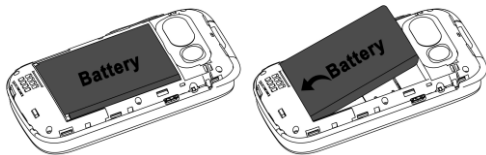
Insert SIM card –

Step 1 - Remove the back phone cover
Find the small recess in the bottom left corner of the phone (white edge). Using the back-opening tool (resembles guitar pick), lever the back cover off. **The back-opening tool should only be used for this function; NOT to assist with the silver SIM clip.** Please note it may be difficult to initially remove the back cover.



Step 2 – Remove the battery

Using the small cut out at the top of battery, gently push the battery down and pull it towards you to remove. The SIM slot can now be seen in the top left corner of the exposed phone interior.



**Step 3 - Insert the SIM card
(Nano size: 8.8 X 12.3 mm)**

The SIM slot is located in the top left corner of the phone's interior (visible when battery is not installed). A micro SD card slot is located below the SIM slot. Please ensure you insert the SIM card into the SIM slot, NOT the micro SD card slot.

The silver bracket on the SIM slot does not move. To insert the nano sized SIM card (8.8 X 12.3 mm), **slide the SIM card under the silver bracket.** The SIM card should be landscape oriented with the gold chip facing down and the cut out on the bottom left corner. The SIM card should be slid/inserted from the right side of the SIM slot and slid towards the left until it reaches the left side of the SIM slot.



To remove the SIM card, gently slide the SIM towards the right until it can be retrieved. **Do not try to lift/lever the silver bracket.**

Please obtain assistance from another individual, consult Olitech's instructional videos
www.olitech.com.au/easyflipsmartvideos or call Olitech on 03 9755 8885 if required.

Before fixing the back cover in place, please insert the SD card (optional), lanyard (optional) and battery.

Micro SD card (optional)

A micro SD card can be inserted into the phone to facilitate additional memory. *The memory card's maximum capacity should be no greater than 32GB.*

Inserting the micro SD card:

When the back cover and battery are removed, the slot for the SD card can be seen to the bottom left of the SIM slot. The SD card slot is a sliding hinge style slot (different style of slot to the SIM slot).

1. Use the pad of your finger/thumb to gently **slide silver clip** up. This unlocks the SD clip from its fixed position. **Do not use the back opening tool to unlock the SD clip.**
2. Move silver clip into a vertical position (hinges from the top). **If you cannot gently grasp the clip, you can turn the phone upside down to bring it into a vertical position.**
3. Position the SD card on the open slot, gold chip facing down.
4. Return silver clip to horizontal position so it rests over the SD card and slide silver clip downwards. You should feel it click into a locked position.

Precautions when inserting SIM/SD card:

1. Keep the SIM and SD card out of reach of children.
2. Do not touch the gold chip on the SIM or SD card.
3. Keep the SIM and SD card away from magnets.
4. Avoid putting the SIM or SD card under direct heat such as sunlight.
5. Please be gentle with the mechanisms that hold the SIM card and SD card. They

are delicate and can break if mishandled.

Insert the battery and secure lanyard (optional)

Step 1 – If present, **remove protective tape** from conductors on bottom right corner of battery.

Step 2 - **Insert the battery** so the conductors on the battery line up with the conductors on the phone's battery cavity (bottom right corner of battery cavity). When inserted, the battery will sit over the SIM card and SD card (if inserted).

Step 3 (optional) – to **secure the lanyard** the back cover must be removed. The lanyard eyelet is located above the headphone jack on the upper right edge of the phone. Position the thin threading cord of the lanyard over the small black rod with the end of the cord positioned through the outlet to the right of the rod.

Step 3 - Secure the battery cover in place ensuring the lanyard cord is guided through the outlet (if applicable).

Charging the Battery

Only charge the EasyFlip Smart using the

provided Olitech battery and charging accessories. Before using the phone for the first time please charge the battery for at least 4 hours, or until the battery is fully charged. During the charging process, do not remove the battery from the phone. The phone/charger may be warm during charging. This is normal.

If the battery capacity is exhausted and the phone powers off:

1. It may take several minutes for visual charging indicators to appear on the phone; and
2. **When the phone has sufficient charge, it must be manually powered back on** by pressing and holding the power key for 3-4 seconds. **The phone will not automatically power back on.**

Do not attempt to insert the charging cable into the headphone socket. This could damage the phone/cable.

The EasyFlip Smart is packaged with the following charging accessories:

- Battery
- Fixed USB-C charging/data cable

- Magnetic USB-C charging cable
- Wall plug
- Cradle charger

Battery charging options:

Charge via cable direct to phone

1. Connect the USB-C charging cable (magnetic or fixed) to the wall plug.
2. Insert the charging cable into the USB-C charging port on the left side of the phone.
3. Turn power on at power point.



Note: If using the magnetic charging cable, the USB-C plug (on the cable) inserts into the USB-C port on the EasyFlip Smart, and can remain in place when the phone is not charging. Via this method, the user does not need to insert/remove the USB-C plug from the port on the phone when it is connected/disconnected from the charger. The cable then connects to the retained plug in the EasyFlip Smart via magnetic force.

Charge via the cradle charger

1. Connect the cradle charger to the wall plug via the USB-C charging cable.
2. Connect the wall plug to the power point and turn power point on.
3. Place/sit the phone into the cradle charger (see image on front cover of manual).

Charging with other devices

The phone can be charged by connecting the USB-C charging cable to a computer/car charging port. If charged via this method, ensure input and output of the other device matches the Olitech wall plug.

Important Information

When connected to a charger, the battery notification light will be displayed in red. If the battery is charging the light will flash. If the battery is fully charged the light be constantly illuminated. Please note the notification light status must be on for this light to be displayed. **If the phone is powered off and connected to charge, it will not automatically turn on after it has received sufficient charge. It must be manually powered on.**

Powering the phone on/off

To power the EasyFlip Smart on, press and hold the red “end call” key for 3-4 seconds.



The start-up process takes approximately 40-60 seconds. To power off, reboot or put the phone into airplane mode, press the red end call key for 3-4 seconds, use the navigation key to highlight your desired action and press the yellow key to select.

Message

The EasyFlip Smart can be used to send and receive text messages (SMS) and Multimedia Messages (MMS). The messaging feature of this phone is accessed by pressing the **Message key** (key above number 1 key) or selecting **Message** in the main menu.

Writing messages

To write a text message or multimedia message, open **Message**. Existing message threads will be displayed in a list. A message thread contains all messages sent/received from one contact/phone number and will be identified in the main message inbox by either their name (if saved to the phonebook) or their phone number. If there are no existing messages on the phone, *No conversations* will be displayed on screen. When writing a message, a previous message thread can be continued or a new message thread can be commenced.

To **continue a previous message thread**:

1. Open **Message**.
2. Use the navigation keys to **highlight the contacts name/phone number**.
3. Press the yellow “select” key.
4. The message thread will open and a red flashing cursor will be seen in the *Type message* field. **Type message**.
5. Press the green call key to **send**.

To **commence a new message thread/ write a new message**:

1. Open **Message**.
2. Press the top left key to select **Options**.
3. Press the yellow key to select **New message**.
4. **Add a recipient:**
 - a. If the recipient is saved to the phonebook start typing their name. Their name and phone number will appear below the recipient field. Scroll to and select (press yellow key) the desired recipient; OR
 - b. Change the input method to numbers by pressing the hash (#) key in individual presses until “123” is seen in the black box on the top right corner of the screen. Type the recipient’s mobile phone number using the number keys.
5. Press the down pointing navigation key to move the red flashing cursor to the “Type message” box.
6. **Type message**.
7. Press the green “call” key to **send**.

To add multiple recipients, after opening a new message use the right pointing

navigation key to highlight the contact/person icon to the right of the recipient field; press the yellow key. The Phonebook list will then open. To select recipients, when they are highlighted press the yellow key; a tick will then appear in the box to the right of their name. After all desired recipients are ticked, press the top left key to select “OK”. The selected contacts will then appear in the recipient field.

Additional information:

- The **text input method** can be changed by pressing the # key. The selected input method will be temporarily displayed in a black box in the top right quadrant of the screen (R9 is predictive text). See page 62 for additional information.
- **Symbols** can be added by pressing the star key. This will bring up a page of symbols. Use the navigation key to highlight the desired symbol and press the yellow key to select it. Please note, the input method must be either ABC, Abc, abc or R9 to access the symbols page.

- In an existing message thread, if a message is drafted but not sent, it will remain in the text box (as a draft) until deleted or sent.

Quick text (templates), **audio recordings** and **attachments** can be added to a message. To do so, when typing a message press the top left key to select **Options**. Scroll to and select the desired action.

- If **Insert quick text** is selected, a range of pre-programmed templates will appear. To use one of these templates, highlight and select (press yellow key) the template. The template will then transfer into the type message field where the red cursor is located.
- If **Insert audio recording** is selected a recorder will open. Use the yellow key to commence recording. When recording, use the right navigation key to move the yellow highlight to the stop (square) button and press the yellow key to stop recording. The recording can then be discarded or saved. When

Save is selected, the audio recording is added to the message.

- If **Attach** is selected, the following options are displayed: **Pictures**, **Capture pictures**, **Videos**, **Capture video** and **Record audio**. When pictures or video are selected, the relevant multimedia folder will open. Photos or videos can be highlighted and selected. When selected they are added to the message. When capture photo or video is selected, the camera opens. When a photo or video is captured, it is automatically added to the message. When capture audio is selected, the same process occurs as when *Insert audio recording* is selected (detailed above).

Important information: adding an attachment to a message converts it to a multimedia message (MMS). MMS's must be under 300MB to successfully send. Sending and receiving an MMS requires available data on the SIM plan or connection to a WLAN (see WLAN/Mobile data for greater detail).

Receive and view messages

When a new message is received the phone's default setting is to:

1. Sound a tone;
2. The green notification light on the front of the phone will illuminate;
3. A message icon will appear along the top of the main screen; and
4. When the phone is flipped open a popup notification box will appear.

In the popup notification box:

1. A **preview** of the message is shown.
2. The message can be replied to: press the down navigation key to show a cursor in the type message field, type message, press the right pointing navigation key to highlight the green arrow, press the yellow key to send;
3. The popup message can be closed: scroll to and select Close; or
4. The full message can be viewed: scroll to and select View.

If the red key is pressed or the phone is flipped closed when the popup notification box is on screen, it closes the popup notification box.

If the message is viewed or replied to, the message is seen to be read. If there are no other unread messages, the green notification light will turn off and the envelope icon along the top of the main screen will disappear. If the popup notification box is closed, the green notification light and envelope icon will remain on/visible.

After the popup notification box is closed, to view a message:

1. Open **Message**
2. Highlight the message thread you want to view. *If there are unread messages in the message thread, the phone number/name will be bold and a number will be seen in a blue box to the right of the phone number/name. This number relates to the number of unread messages from that phone number.*
3. Press the yellow key to view messages.

Note: The popup notification box can be deactivated in **Settings** → **Message Settings** → **Notifications** → **Popup notification** (untick). See page 92 for more information.

Saving photos, videos and audio files received via MMS:

When a photo or video is received, it will automatically save to its relevant folder in Multimedia.

To view a photo/video received by MMS:

1. Open **Menu**.
2. Scroll to and select **Multimedia**.
3. Select **Gallery**.
4. Select **Photos** or **Videos**.

When the gallery is open, to view the file in full screen view, highlight the file and press the yellow key.

When an audio file is received it does not automatically save. In order to listen to and save an audio file received via MMS, the touchscreen must be active. To save and listen to an audio file received via MMS:

1. Activate **touchscreen** (see page 68).
2. Open message thread containing audio file.
3. To listen to the audio file, press the play icon on the message (right pointing light grey triangle in a dark grey square).
4. To save the audio file:
 - a. Touch the screen on the message

where the time/date is displayed (below play icon) until **Message options** appears.

- b. Scroll to and select/touch **Save attachment**.
- c. Press the top left key to select **Options**.
- d. Select **OK**.

The audio file will then save to Multimedia.
To listen to this file in Multimedia:

1. Open **Menu**.
2. Scroll to and select **Multimedia**.
3. Select **Gallery**.
4. Scroll to and select **Music**.
5. Select the file and it will play. The file (and any other audio files in the list) will continue to play on repeat until it is paused. Highlight and select the pause key to stop playing the audio file(s).

Deleting messages

There are several ways you can delete messages depending on how many messages you want to delete.

To **delete all messages in the inbox**:

1. Open **Message**.
2. Press the top left key to select **Options**.

3. Scroll to and select **Delete all**.
4. Highlight and select **Delete**.

To **delete all messages from a specific recipient** (one message thread):

1. Open **Message**.
2. Highlight the message thread you want to delete.
3. Press the top left key to select **Options**.
4. Scroll to and select **Delete**.
5. Highlight and select **Delete**.

To **delete individual messages**

1. Open **Message**.
2. Highlight message thread containing the message you want to delete.
3. Press the yellow key to open the message thread.
4. Highlight the message you want to delete.
5. Press and hold the yellow key for two seconds.
6. Scroll to and select **Delete**.
7. Highlight and select **Delete**.

WhatsApp

WhatsApp is a third-party application that

can be used for messaging and audio/video calls. WhatsApp uses data to send/receive messages and make/receive calls. WhatsApp is pre-installed on the EasyFlip Smart however as default it is hidden from the phone's main menu. To show WhatsApp in the main menu, follow the steps regarding Menu visibility on page 101.

Information regarding the features, setup and usage of WhatsApp can be found at WhatsApp's website: www.whatsapp.com Information in the Help Centre of this website may provide useful support.

Additional information:

- When using WhatsApp, it is recommended that the EasyFlip Smart's touchscreen be active. As default, the touchscreen is deactivated. To activate the touchscreen, see instructions on page 68.
- WhatsApp is a third-party application designed for smart phones. Most smart phones do have a larger screen than the EasyFlip Smart and as such navigating the features does require good dexterity and accuracy, and

adequate vision to view and select items on screen.

- Olitech has no affiliation with WhatsApp and are unable to make any changes to the application.

Calls

Making a phone call

Standard dialling

1. Dial phone number using keypad.
2. Press **Green “call” key** to initiate call.

Phonebook dialling

1. Select **Phonebook**.
2. Scroll to (highlight) contact.
3. Press the **Green “call” key** to initiate call.

Photo dial (single contact per page view)

1. Open **Menu**.
2. Scroll to and select **Photo dial**.
3. Scroll to contact you want to call.
4. Press the **Green “call” key** to initiate call.

Photo/Speed dial

When on the home screen or the photo

dial reference screen (4 contact per page screen), press and hold the associated speed dial number key for 3 seconds to initiate a call to the programmed contact. See page 41 for additional information.

Answering/rejecting/ending calls

- To answer an incoming call, flip open the phone OR press the **Green “call” key** (if phone already open).
- To end a call or reject an incoming call, flip the phone closed, or press the **Red “end call” key**.

Loudspeaker

The loudspeaker is activated/deactivated by pressing the direct access loudspeaker key (key above number 3) during a call. The phone can also be programmed to answer/initiate calls directly to loudspeaker in **Menu → Settings → Phone settings → Answer mode**.

Missed Call/Call logs

If a call is not answered, the missed call notification light displayed on the front of the phone will illuminate in blue. A missed call icon will also be displayed along the top of

the main screen. Missed calls can be viewed in the phones **Call logs**. To access call logs:

1. Open **Menu**.
2. Scroll to and select **Call logs**.

When Calls logs opens, the **All calls** list will be displayed. Calls are displayed with most recent calls at the top of the list. When the All calls list opens, the phone considers missed calls to be acknowledged and the missed call notification light will turn off.

The **All calls** list displays all incoming, outgoing and rejected calls. The navigation keys enable movement through the various call log lists (call log lists include **All, Missed, Outgoing, Incoming**).

Phonebook

There are multiple methods that can be used to open the **Phonebook**. When on the home screen, to open the phonebook:

1. Press the top right key on the keypad;
2. Press the down navigation key; OR
3. Press the top left key to select **Menu**, then select **Phonebook**.

To access **Phonebook** options (options not related to a specific contact), when the **Phonebook** opens a red cursor will be visible in the search bar. Press the top left key to select **Options**. Options available include **Select to delete, Blacklist management, Whitelist management, Bulk copy** and **Export**.

Note: When a contact is highlighted and **Options** is selected, different options appear. These contact specific options include **Call, Send message, View, Edit, Delete, Copy to phone/Copy to SIM card**.

Blacklist management

The EasyFlip Smart has a blacklist function. When a phone number is added to the blacklist, incoming calls from that phone number go straight to voicemail/the call will not be connected and SMS/MMS will not be received. To access the Blacklist:

1. Open **Phonebook**.
2. Press the top left key to select **Options**.
3. Scroll to and select **Blacklist management**.

Phone numbers can be added to the

blacklist via Blacklist management or Call Logs. To add a phone number to the blacklist via Blacklist management, when Blacklist management is open:

1. Press the top left key to select **Add**.
2. Enter phone number.
3. Scroll to and select **OK**.

To add a phone number to the blacklist via Call logs:

1. Open **Menu**.
2. Scroll to and select **Call logs**.
3. Highlight the phone number you want to add to the blacklist.
4. Press the top left key to select **Options**.
5. Scroll to and select **Add to blacklist**.

Phone numbers can be removed from the blacklist in Blacklist management. To do so, when in Blacklist management, scroll to and select the phone number (press the yellow key to select), select Yes to confirm deletion.

Whitelist management

The EasyFlip Smart has a whitelist function. When the whitelist function is active, the EasyFlip Smart will only receive incoming calls and texts from contacts detailed in the

whitelist settings. Phone numbers not listed in the whitelist settings are unable to call the EasyFlip Smart and incoming text messages will not be received. The whitelist does not restrict outgoing calls/messages.

To access the Whitelist:

1. Open **Phonebook**.
2. Press the top left key to select **Options**.
3. Scroll to and select **Whitelist management**.

In Whitelist management, the whitelist function can be activated/deactivated and whitelist contacts can be set. The whitelist can be set to include all contacts programmed in the phonebook, or specific contacts programmed to Whitelist contacts.

Managing contacts

Saving contacts in the phonebook

Contacts saved to the SIM will automatically appear in the phonebook. To add new contacts:

1. Open **Phonebook**.
2. Scroll to and select **Add new contact**.
3. Edit name and phone number (required); add photo, edit ringtone and

- assign a voice recording (optional).
4. Scroll to and select **Save**.

The option to add photo, edit ringtone or assign a voice recording are only available if the contact is saved to the phone (not SIM).

Additional information:

- Contacts manually added to the Phonebook automatically save to the phone (not SIM). If you require a contact to be saved to the SIM, complete the above steps, select contact in the phonebook and scroll to and select Copy to SIM card. A bulk copy can also be completed. See page 38 for additional information regarding copying contacts.
- To assign a **different/custom ringtone**, during step three in the above instructions, scroll to and select **Select ringtone**. The following options will then be provided: **Record voice**, **Select from files**, **Select from ringtone** and **Default**.
 - If **record voice** is selected, a recorder

- will open. Use the yellow key to start and stop recording; after recording use the navigation key to highlight your preferred action (play, accept or cancel) and the yellow key to select this preferred action. If **accept** is selected, the voice recording will be assigned as that contact's ringtone.
- If **Select from files** is selected, files saved in **File Manager** → **Music** or **Ringtone** will appear in a list. Scroll to and select desired file. *Only files in WAV or MP3 format will appear.*
 - If **Select from ringtone** is selected, a list of the ringtones pre-programmed to the phone will open. Scroll to and select your desired ringtone.
 - If **Default** is selected, the ringtone programmed in Audio settings will sound. As standard, **Default** is selected.
 - To assign a voice recording to a contact, when editing/adding a phone contact, scroll to and select **Record the name**. A voice recorder will then open. Press the yellow key to start and stop recording. To review the voice file prior

to assigning it, press the top left key to select **Play**. To assign the voice file, press the right key to select **Done**. If a voice file is assigned to a contact, it will read out when the contacts name is highlighted in the Phonebook.

When recording a voice file, please ensure you speak clearly into the microphone at the base of the phone.

Search for a saved contact

When the phonebook is open, a search bar is at the top of the screen and contacts are listed alphabetically below. To search for a contact:

1. Open **Phonebook** (a red cursor will be present in the Search box).
2. Start typing the name of the contact. Only the contacts starting with the typed letters appear in the displayed list (e.g.: if “Da” is typed, only contacts starting with “Da” will appear).
3. Use the navigation keys to scroll to the desired contact.

Copying contacts (SIM – phone)

Contacts can be copied from the phone to

SIM (and vice versa) individually or in bulk.

To copy individual contacts from the phone to SIM (and vice versa):

1. Open **Phonebook**.
2. Highlight the contact you want to copy.
3. Press the top left key to select **Options**.
4. Scroll to and select **Copy to phone/ Copy to SIM card**.

To complete a bulk copy of contacts from the phone to SIM (and vice versa):

1. Open **Phonebook**.
2. Press the top left key to select **Options**.
3. Scroll to and select **Bulk Copy**.
4. Select either **Copy all phone contacts to SIM** OR **Copy all SIM contacts to phone**.

Note: if a contact has been saved to both the phonebook and SIM, they will appear twice in the phonebook.

Export

Contacts in the phonebook can be Exported. When exported, the contacts name and phone number are saved to a VCF file in **Menu → Organiser → File Manager →**

Internal shared storage → Phonenumbackups. This file can be transferred to a computer to create a backup of Phonebook contacts (see Connecting to a PC information on page 59). To export contacts in the phonebook to a VCF file:

1. Open **Phonebook**.
2. Press the top left key to select **Options**.
3. Scroll to and select **Export**.
4. Select contact preference (All/Contacts saved to phone/Contacts saved to SIM). The VCF file will then be saved to Phonenumbackups.

Existing VCF files can also be saved to the EasyFlip Smart and contacts detailed in the VCF file imported to the EasyFlip Smart's phonebook. To import contacts via a VCF file:

1. Save VCF file to phone (via computer).
2. Open Phonenumbackups on EasyFlip Smart (Menu → Organiser → File Manager → Internal shared storage → Phonenumbackups).
3. Highlight VCF file.
4. Press the yellow key.

5. Scroll to and select OK.

Contacts will appear in the phonebook (saved to Phone).

Photo/speed dial

Eight speed dial phone numbers can be programmed to the number keys 2-9; the number 1 key is reserved for voicemail. Programmed speed dial numbers can be dialled via two different methods. The dialling method used depends on what screen is present when the call is initiated.

Dialling method one: When on the home/main screen OR if the photo dial reference screen is accessed by pressing the up navigation key (displays photo dial contacts in 4 contacts per page format), **press and hold the allocated number key for 3 seconds** to initiate a call to the programmed contact. Note: the photo dial reference screen is accessed by pressing the up navigation key when on the home screen. The number key, e.g. 2, that the photo dial contact is programmed to will be displayed in the top left corner of their photo. To view contacts programmed to number

keys 6-9, press the right pointing navigation key when in the photo dial reference screen. The purpose of the photo dial reference screen is to provide a visual guide in regards to which contact is programmed to which number key. This screen does not need to be visible in order to initiate a call to a photo dial contact.

Dialling method two: If photo dial is accessed via the main menu (i.e.: press **Menu** → **Photo dial**) photo dial contacts will be displayed as one contact per page. Use the navigation keys to scroll through contacts. When the contact you want to dial is displayed on screen press the green call key (single press) to initiate call.

Programming photo/speed dial

1. Press the top left key to open **Menu**.
2. Scroll to and select **Photo Dial**.
3. Select **Options**.
4. Select **Edit** or **Import from phonebook** (if current photo dial is empty).
If **Edit** is selected, complete required fields (Name, Record the name, Number, Caller photo, Caller ringtone);
If **Import from phonebook** is selected,

the phonebook will open. Highlight the desired contact and press the yellow key to select.

5. Select **Save**.

Multimedia

Camera

The camera is accessed by opening the main **Menu**, scrolling to and selecting **Camera**. The phone has two cameras. Images are captured by pressing the **yellow “select” key**. When the camera is open, the right and left navigation keys move the camera between photo and video mode. Camera and video icons will be located along the top of the screen. The icon that is blue indicates the mode that is active. When **Options** is selected, the flash can be turned on/off, a self-timer can be setup, the front/rear camera can be selected, the gallery can be accessed and the quality of the image can be selected.

Gallery

The phone's gallery can be accessed by opening **Menu**, scrolling to and selecting **Multimedia**, then selecting **Gallery**. It

contains two folders: **Photos** and **Videos**. All photos captured on the phone will be stored in **Photos**. All videos captured on the phone will be stored in **Videos**.

Images/videos stored in the gallery can be sent via MMS (subject to size allowed by SIM provider). To send an image/video via the gallery:

1. Open **Menu**.
2. Scroll to and select **Multimedia**.
3. Select **Gallery**.
4. Select either **Photos** or **Videos**.
5. Highlight the photo/video you want to send.
6. Select the photo/video by pressing the yellow key.
7. The photo will open. Press the top left key to select **Options**.
8. Select **Send via message**.
9. Enter recipients phone number.
10. Press the green “call” key to **send**.

Note: When an image is viewed, “Options” and “Back” are only displayed along the bottom of the screen for 1-2 seconds. By hiding these prompts, the full image can be viewed. When the written prompts are

hidden, the top right and left keys can still be pressed to perform their intended function.

FM Radio

The EasyFlip Smart has an FM radio. To open the FM radio:

1. Open **Menu**.
2. Scroll to and select **Multimedia**.
3. Scroll to and select **FM radio**.

Radio stations can be found by selecting **Options → Auto search and save**. These channels can then be browsed using the navigation keys. To play a channel, when the channel is highlighted press the **yellow “select” key** or **Options → Play**.

Important information: If the FM radio is closed while the radio is playing, audio will continue to play and FM will appear along the top of the main screen. To stop the audio, you will need to re-open FM radio and select **Options → Pause**.

Music

Music/audio files can be saved here.

Safety

Safety features on the EasyFlip Smart include the **Emergency (SOS) key**, **Low battery notification** and **Auto answer**. These features can be programmed in **Safety**.

To access **Safety**:

1. Open **Menu**.
2. Scroll to and select **Safety**.

Emergency key

The EasyFlip Smart is fitted with an emergency key. When enabled and programmed, the user can quickly call for assistance by pressing and holding the emergency key for 3 seconds. The emergency key is located on the back of the phone and is red in colour.

Programming the emergency key

The emergency key settings can be accessed by opening **Menu**, scrolling to and selecting **Safety**, then select **SOS**. Here, the emergency key can be enabled; emergency contacts added either manually or via the phonebook (up to 5 phone numbers); warning tone, (emergency text) message and location services activated;

and the emergency (text) message edited.

It is strongly recommended that the phone numbers programmed to the emergency contacts list are:

1. Not answered by automated services as the call must be answered and accepted (see below); AND
2. Programmed to ring for 20+ seconds.

The emergency message and location link are sent via SMS. As such, at least one phone number in the emergency contacts list should be a mobile phone number.

What will happen when the emergency key is triggered?

If all options are programmed as enabled/active, when the emergency key is triggered, the following emergency sequence will occur:

1. **Warning tone sounds:** An alarm immediately sounds for 5 seconds to alert people nearby that help is required.
2. **Emergency SMS:** The emergency message is sent to all mobile phone numbers in the emergency contacts list.
3. **Location sent:** A Google maps link is

sent to all mobile phone numbers in the emergency contacts list detailing the phone's location. If the Google maps link is not received, text **Location** to the EasyFlip Smart. Additional information regarding location links can be found in **Share location** on page 49.

4. **Call emergency contacts:** The emergency call sequence starts. The first number in the emergency contacts list is called. The call will ring for 15 seconds. If the call is not answered within 15 seconds, the call will end and the second listed number will be called (and so on). When the call is answered, the recipient will hear a voiceover "this is an emergency call, to accept this call press 0". To accept the call, the recipient must press 0 within 15 seconds of answering the call, otherwise the call will cease and the next person in the emergency contacts list will be called.

Note: The emergency call sequence repeats/cycles three times until a recipient answers and accepts OR until the full three cycles are complete. To stop the call cycle,

press the red end call key. The audio for emergency calls is automatically sent to loudspeaker. To transfer the audio to the ear speaker, press the direct access loudspeaker key (key above number 3 key).

Important information

If the emergency sequence loops 3 times without a call being answered the emergency function ceases. If the user still requires assistance, they need to reactivate the emergency key to restart the sequence.

Share location

In addition to receiving a Google Maps link within 5 minutes of the Emergency key's activation, mobile phone numbers listed in **Emergency contacts** can request the location of the phone at any time. In order to request the location, **Share location** must be **On** in the Emergency key settings. To request a location, the programmed emergency contact sends a SMS to the EasyFlip Smart's phone number stating **Location**. A Google Maps link should then be sent back to the programmed emergency contact within 5 minutes displaying the phones approximate location.

Important information: When the Emergency key is activated, or when an emergency contact requests the EasyFlip Smart's location, 1. the location link may not successfully send; or 2. the location link received may not be accurate. This may occur if the EasyFlip Smart is inside when the location is requested; if the 4G reception is low/inconsistent; and/or if mobile data is not available on the SIM card installed in the EasyFlip Smart. When indoors, or if the SIM card does not have available data, if the EasyFlip Smart is connected to WLAN/Wi-Fi, the location link should successfully send. The location link may take up to 5 minutes to arrive.

Disclaimer

If you wish to use the Emergency key feature, please carefully read all related information prior to use. Please note, Olitech accepts no liability/responsibility for any of the following:

- Loss/harm to persons caused by the functioning/malfunctioning of the emergency key or device itself.
- Costs related to involuntary calls or

health complications if the emergency key does not function correctly.

- Lack of functionality of the device due to insufficient credit, no mobile service/reception or being on a foreign network.

Low battery notification

The **low battery notification** function allows up to three mobile phone numbers to receive a text message stating that the EasyFlip Smart's phone battery is low. This message is sent when the phones battery drops below 15% capacity.

To set-up **Low battery notification**:

1. Open **Menu**.
2. Scroll to and select **Safety**.
3. Scroll to and select **Low battery notification**.
4. Select **Status**. When the status is on, a green tick will appear in the tick box.
5. Scroll to and select **Notified contacts**.
6. When a number field is highlighted (as default this is **Empty**), press the top left key to select **Add**.
7. Type mobile phone number; or
To add a mobile phone number saved to the Phonebook, press the right pointing

navigation key to highlight the person icon (located to the right of the recipient field), then press the yellow key to select the icon. When the Phonebook opens, highlight the desired contact and press the top left key to select them.

8. Use the navigation keys to highlight **OK**, press the yellow key to select **OK**.

To edit the content of the notification text message, select **Notification SMS**, edit message, scroll to and select **OK**.

Auto Answer

Auto answer enables incoming calls from programmed phone numbers to automatically answer. When the EasyFlip Smart automatically answers it diverts audio to the loudspeaker.

To set-up **Auto answer**:

1. Open **Menu**.
2. Scroll to and select **Safety**.
3. Scroll to and select **Auto answer**.
4. Select **Status**. When the status is on, a tick will appear in the tick box.
5. Scroll to and select **Auto answer contacts**.

6. When a number field is highlighted (as default this is **Empty**), press the top left key to select **Add**.
7. Type phone number; or
To add a contact saved to the Phonebook, press the right pointing navigation key to highlight the person icon, then press the yellow key to select the icon. When the Phonebook opens, highlight the desired contact and press the top left key to select them.
8. Use the navigation keys to highlight **OK**, press the yellow key to select **OK**.

Organiser

The **Organiser** contains **Alarm**, **Voice memos**, **Calendar**, **Note**, **Calculator**, **Magnifier** and **File manager**.

To access **Organiser**:

1. Open **Menu**.
2. Scroll to and select **Organiser**.

Alarm

Alarm details that can be edited include **Alarm name**, **Time**, **Repeat** (options include no repeat or specific days), **Sound** and **Vibrate**. To add an alarm, when in

Organiser:

1. Select **Alarm**.
2. If no alarms are set, press the top left key to select **New**; or
If an existing alarm is programmed, press the top left key to select **Options**, select **New Alarm**.
3. Edit alarm details.
4. Press the top left key to select **Save**.

When an alarm sounds, **Stop** (press top right key) or **Snooze** (press top left key) can be selected. If Snooze is selected, the alarm will sound again in 5 minutes. If the red end call key is pressed when the alarm is ringing, the alarm will go into “snooze” mode and will re-sound in 5 minutes.

Please note: when entering the alarm time, use the navigation keys to change time and scroll between hour, minute and AM/PM.

Voice memo

Voice memos are voice recordings that can be set to sound at specific times. Details that can be edited when programming a voice memo include **Subject**, **Remind**

sound, Due date, Due time, Repeat, Sound loop and Remind interval. To program a voice memo, when in **Organiser**:

1. Scroll to and select **Voice memo**.
2. If no voice memo's are programmed, press the top left key to select **New**; or If an existing voice memo is programmed, press the top left key to select **Options**, scroll to and select **Add**.
3. Edit voice memo details. *
4. Press the top left key to select **Save**.

*When **Remind sound** is selected a voice recorder will open. Press the yellow key to start and stop recording. To review the voice file prior to assigning it, press the top left key to select **Play**. To assign the voice file, press the right key to select **Done**.

Calendar

Events can be saved to the EasyFlip Smart's calendar. Details that can be edited include **Title, All-day event, Start date, End date, Start time, End time, Event reminder, Location and Notes**.

When in **Organiser**, to save an event to the calendar:

1. Scroll to and select **Calendar**.
2. Press the top left key to select **Options**.
3. Select **Add task**.
4. Edit task details.
5. Select **Save**.

Note

Notes can be written and stored on the EasyFlip Smart. This note can then be saved or sent as a text message. To write a note, when in **Organiser**:

1. Scroll to and select **Note**.
2. If no notes are saved, press the top left key to select **New**; or
If an existing note is saved, press the top left key to select **Options** then select **New**.
3. Write note.
4. Press the top left key to select **Options**.
5. Select **Save**, **Send** or **Cancel**.

If Send is selected, the option to send via Messages or WhatsApp will appear. WhatsApp is a third party application pre-loaded on the EasyFlip Smart. See page 28 for additional information regarding WhatsApp. Unless WhatsApp is already set up and ready to use, we recommend

sending via **Message**. When Message is selected, the note will pre-fill into a new text message. Add the recipient and send. Refer to **Writing messages** on page 19 for additional instructions in regards to adding a recipient.

Additional information: There is no specific number of items that can be saved in Alarm, Voice memos, Calendar or Note. The number of items will be restricted if the overall storage capacity of the EasyFlip Smart is full.

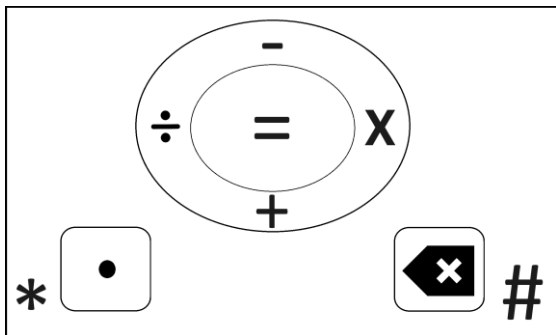
Calculator

There is a calculator available on the EasyFlip Smart. To access the calculator, when in **Organiser**, scroll to and select **Calculator**.

When using the calculator:

- Number keys enter their associated number.
- The navigation keys are used to enter mathematical symbols: + (down) – (up) X (right) ÷ (left). The yellow key is used to select =. To enter a decimal place, press the star (*) key. To delete an entry,

press the hash (#) key. The image below will be displayed on screen as a guide when using the calculator.



Magnifier

The EasyFlip Smart has a magnifier function. To access the magnifier, when in **Organiser**, scroll to and select **Magnifier**. The magnifier uses the back camera. Zoom is controlled by the star (*) and hash (#) keys. The Magnifier can be set to open via the shortcut keys. See page 75 for additional information regarding shortcut keys.

File manager

The file manager can be used to access files transferred to the phone when connected to a computer. To open the file manager, when in **Organiser**, scroll to and select **File Manager**. Images/videos taken on the phone or sent to the phone via MMS are stored in Multimedia → Gallery AND in Organiser → File manager → Internal shared storage → DCIM.

Connecting to a PC (computer)

The EasyFlip Smart can be connected to a computer for the purposes of:

- **Charging** (will charge the phone only);
- **Transferring files** between the EasyFlip Smart and the computer (will enable all folders in File manager to be visible on the computer); or
- **Transferring photos (PTP)** (will only enable DCIM and Pictures folders to be visible on the computer).

To transfer files between a computer and the EasyFlip Smart:

1. Connect the EasyFlip Smart to a computer using the EasyFlip Smart's

USB cable (remove from other charging components prior to connecting to computer).

2. When connected, a message will appear on the EasyFlip Smart's main screen. Scroll to and select your desired function.

If **Charge this device** is selected, the phone will charge but the phone will not be visible in the computers connected devices.

If **Transfer files** or **Transfer photos (PTP)** is selected, the phone will be visible in **My computer** or **This PC** as **OLT2021-S**

The location where OLT2021-S is visible on the computer may vary.

3. Open the **OLT2021-S → Internal shared storage** folder on the computer. The folders on the EasyFlip Smart (phone) in **Organiser → File manager** should be visible in this folder.
4. Transfer/copy files to/from their saved location on the computer to their relevant folder in OLT2021-S.
5. Disconnect the EasyFlip Smart from the computer (remove cable).

Additional information:

- Photo's saved to the DCIM or Pictures folders in **JPG format** will be visible in the EasyFlip Smart's photo gallery and can be assigned to a contact.
- Audio files saved to the Ringtone folder in **WAV** or **MP3 format** can be assigned as a ringtone.

Please consider the phone's storage capacity when transferring files to the phone. For additional storage please use a memory card.

Settings

The Settings menu contains: **Phone settings, Call settings, Audio settings, Message settings, Connectivity, Menu visibility** and **Icon view**.

To access **Settings**:

1. Open **Menu**.
2. Scroll to and select **Settings**.

Phone settings

The following settings/functions can be managed in Phone settings: **Date and time**,

Language, Input method, Display, Answer mode, Notification light status, Accessibility, Shortcut key status, Torch key status, and System.

Date and time

Date and time settings can be accessed by selecting **Settings → Phone settings → Date and time**. As default, the time and date will automatically update if there is an active SIM card installed in the phone. The time and date can be manually programmed, and time and date format changed in this setting.

Language

The language displayed on screen and language input method (language used for typing text) can be changed in this setting. Language options include **English, Spanish, Italian, Turkish, Greek and Chinese**. To change the language, when in Phone settings, scroll to and select **Language**, then select desired language. When a language is selected, it automatically changes both displayed language and language input method.

Input method

Input method refers to what is typed (letters or numbers) and the method of typing text (manual entry or predictive text). The default input method (123, Abc, abc, ABC, R9) can be changed in **Input method**. Input method settings can be accessed by selecting **Settings** → **Phone settings** → **Input method**.

When typing text or numbers (not dialling a phone number) the input method can be changed by pressing the # (hash) key. When the # key is pressed, the selected input method will appear in a box located in the top right quadrant of the main screen. Input method options include 123, Abc, abc, ABC and R9. If the phone is set to a language other than English, these options will reflect that language. Language options include English (default), Spanish (Es), Italian (It), Turkish (Tr), Greek (El) and Chinese (PY).

Input method definitions

123 (Numbers)

When **123** is selected, numbers can be typed by pressing the associated number

key. If any other input method is displayed (except R9), to enter a number, press the number key in quick succession until the number is highlighted along the bottom of the screen.

Abc abc ABC (Individual letters)

When **Abc**, **abc** or **ABC** is selected, individual letters are manually entered by pressing the number key associated with that letter 1, 2, 3 or 4 times in quick succession. When pressing the number key, the letters will appear along the bottom of the screen. Once a letter has been highlighted for 2 seconds it will be automatically added to the text field. The associated number for the key will appear following the lower case letters. If typing a lower case letter, the capital letter option will also be available to select. E.g. when the number 3 key is pressed (not at the start of a sentence or if ABC is selected), the following will be seen along the bottom of the screen: **d e f 3 D E F**. In this example, if the number 3 key is pressed in quick succession 3 times, **f** will be highlighted; if the number 3 key is pressed in quick

succession 5 times, **D** will be highlighted.

R9 (Predictive text)

When **R9** is selected, predictive text is active. If using predictive text, the number key associated with the desired letter is pressed once per desired letter. Options for words are then displayed along the bottom of the screen. The navigation key can be used to scroll through these options. When the desired word is highlighted, press the yellow key to insert the word into the text field. If the desired word is not present, the input method should be changed back to a manual entry method (Abc, abc, ABC) to type the new word.

Input symbols: When in a text field, to add a symbol, press the * (star) key to open symbol options. Use the navigation keys to scroll through the symbols. When the required symbol is highlighted, press the yellow key to add it to the text.

The following common symbols . @ , ' ? ! can be added in the same method as entering letters manually. They are accessed by pressing the number 1 key in

quick succession to highlight the required symbol. E.g. If the number 1 key is pressed 5 times in quick succession a ? will be highlighted and then after two seconds it will be added to the text.

Input space: When writing text, press the **0** key to insert a space.

Erase character: When entering numbers or letters, **Delete** is displayed on the bottom right corner of the screen. Press the top right key (white back arrow) to erase the letter/number before the cursor.

Move the cursor: The cursor can be moved over letters and numbers already entered via the navigation key.

Display

Display settings can be accessed by selecting **Settings → Phone settings → Display**. The following settings can be managed in **Display: Brightness level, Sleep, Keypad backlight, Touchscreen and Icon view**.

Brightness level: Adjusts the brightness of

the main screen (not the screen visible when the phone is flipped closed).

Sleep: the length of time the main screen (screen visible when the phone is flipped open) remains lit after a key is pressed or a notification is received can be changed. As default the main screen will go to sleep 30 seconds after a key has been pressed or a notification has been received. This sleep timeframe remains the same whether the phone is on a call or not; the call will remain active but the screen goes to sleep after the set timeframe. When the phone is flipped closed, the main screen will immediately go to sleep. The timeframe that the main screen remains lit can be changed in various pre-set time-frames up to 30 minutes.

The front screen remains lit for 15 seconds after the phone has been closed or a notification has been received. The timeframe that the front screen remains lit cannot be changed.

Please note: the sleep setting assists in minimising battery consumption. If the main

screen remains active (lit) for longer periods of time the battery will be consumed at a higher rate.

Keypad backlight: the length of time that the keypad remains lit after a key is pressed or a notification is received is controlled in the keypad backlight setting. To set the keypad backlight timeframe, when in **Display**, scroll to and select **Keypad backlight**, select your preference. Please note, when the phone is flipped closed, the keypad backlighting will turn off.

Touchscreen: The EasyFlip Smart has a touchscreen function. As default, the touchscreen is deactivated to avoid users accidentally selecting a setting. If using WhatsApp, completing a wireless update, retrieving an audio file from a MMS or managing SMS's saved to the SIM, we recommend activating the touchscreen to assist navigation of these applications. All other usage of the phone can be easily accessed via the keypad and we recommend the touchscreen remain deactivated.

To activate/deactivate the touchscreen, when in **Display**, scroll to and select **Touchscreen**. When active, the toggle located to the right of Touchscreen will be blue and towards the right. When deactivated, this toggle will be white and towards the left.

Icon view: As default, when the EasyFlip Smart is flipped open, a home screen showing the time and date is visible. Menu is accessed by pressing the top left key and is displayed in a single icon per page format. The EasyFlip Smart also has the option of displaying the main menu as 6 icons per page. More information regarding icon view can be found on page 102.

Answer mode

Answer mode can be accessed by selecting **Settings → Phone settings → Answer mode**. Answer modes include **Flip answer** (On as default) and **Loudspeaker** (Off as default). If Flip answer is active, incoming calls will automatically answer when the phone is flipped open and calls will be disconnected when the phone is flipped closed. If Loudspeaker is active, in-call

audio for incoming and outgoing calls will sound from the loudspeaker (not earpiece speaker). If Loudspeaker is active, in-call audio can be switched back to the earpiece speaker during a call by pressing the direct access loudspeaker key (key above number 3 key). Multiple answer modes can be active at one time. The EasyFlip Smart can also be programmed to automatically answer calls from up to three phone numbers. This is a safety feature programmed in Menu → Safety → Auto Answer. See page 52 for additional information.

Notification light status

There are three notification lights on the front of the EasyFlip Smart. These relate to missed calls, battery status and unread text/multimedia messages.



Missed call notification light: If an incoming call is not answered, the missed call notification light will illuminate blue. To

clear this notification light, the call must be viewed in Call logs. See page 31 for more information.

Battery status: The battery status light will illuminate red in two different instances.

1. If the EasyFlip Smart is NOT connected to a charger and the red battery light is flashing, the remaining charge on the battery is less than 15%.
2. If the EasyFlip Smart IS connected to a charger, the red battery light will flash while the battery is charging. When the battery is fully charged, the red light will become constantly lit.

Unread text/multimedia messages: If there is an unread text/multimedia message in the Message inbox, the unread message notification light will illuminate green. To turn this green notification light off, the message must be opened or deleted from the message inbox (deleted if the user does not want to open the message). For information regarding how to open or delete a message, refer to pages 24-27.

Note: If the battery has less than 15%

charge, the missed call and unread message light will not illuminate even if a missed call/unread message is present. This is a battery saving measure.

As default, the notification lights will not illuminate between 11pm and 6 am. Notification lights can be deactivated or the timeframe in which they illuminate can be programmed in the **Notification light status** setting. This setting can be accessed by selecting **Settings → Phone settings → Notification light status → Time settings.**

Accessibility

The EasyFlip Smart has enhanced accessibility features aimed at assisting those with low/no vision. These features include **Talkback, High contrast text** and **Colour inversion.** Accessibility settings can be accessed by selecting **Settings → Phone settings → Accessibility.**

Talkback

Talkback is a screen reader that provides voice output for text present on the screen. Incoming text messages and incoming

caller's details are also voiced out. As default, Talkback is not activated on the EasyFlip Smart. To activate/deactivate this setting:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Select **Phone Settings**.
4. Scroll to and select **Accessibility**.
5. Select **Talkback**.
6. Select **Off/On**, scroll to and select **OK**.

Important information

- Talkback may prompt the user to touch/swipe the screen. As default, the touchscreen on the EasyFlip Smart is deactivated. All commands relating to touching the screen can be complete via the keypad.
- The rate and pitch of the Talkback voice can be adjusted in **Accessibility** → **Text to speech output**.
- It is recommended that EITHER Talkback OR pre-programmed voice guidance be used. If both functions are active, multiple voices may sound at one time.

High contrast text

When high contrast text is active, highlighted text will have a contrasting outline. E.g. If black text is highlighted, it will have a white outline and vice versa.

To activate high contrast text, when in **Accessibility**, scroll to and select **High contrast text**. When active, the toggle located to the right of High contrast text will be blue and towards the right. When deactivated, this toggle will be white and towards the left.

Colour inversion

Colour inversion inverts all colours including those of the camera and stored images. This is not a permanent inversion. When Colour inversion is off, images return to their typical format.

To activate Colour inversion, when in **Accessibility**, scroll to and select **Colour inversion**. When active, the toggle located to the right of Colour inversion will be blue and towards the right. When deactivated, this toggle will be white and towards the left.

Shortcut keys

The four navigation arrows on the navigation key can be programmed as shortcut keys. When programmed, these keys can be used to provide direct access to specific functions in the phone. As default, the Shortcut keys are programmed as per below:

- Shortcut keys are active/on.
- The down navigation key provides direct access to the phonebook.
- The up navigation key provides direct access to the photo dial reference screen (four contacts per page view).
- The right and left navigation keys do not have an allocated feature/pathway.

Shortcut keys can be programmed in **Settings → Phone settings → Shortcut keys**. In this setting, shortcut keys can be activated/deactivated and the feature that the shortcut key accesses can be programmed. These features include Photo dial (four contact per page view), Settings, Camera, Calculator, Alarm, File manager, Gallery, Call logs, Music, Emergency key settings, WhatsApp and Magnifier.

Note: Shortcut keys can only function when the phone is in single icon per page view (default setting).

Torch key status

Torch key status can be accessed by selecting **Settings → Phone settings → Torch key status**. This setting allows the torch key to be activated/deactivated. If the torch key status is “Off”, the torch cannot be turned on/off. **Note:** When the torch key status is On, press and hold the torch key for 3 seconds to turn the torch on/off.

System (Factory reset)

System can be accessed by selecting **Settings → Phone settings → System**. Here a factory reset can be performed and information about the phone is stored.

To complete a factory reset:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Select **Phone settings**.
4. Scroll to and select **System**.
5. Select **Reset options**.
6. Scroll to and select **Erase all data (factory reset)**.
7. Scroll to and select **Reset phone**.

The phone will then power off, reset to factory setting and power back on. This process can take 1-2 minutes.

Call settings

Call settings relate to SIM card or network relating settings. Items visible in Call settings and access to these settings can vary depending on the SIM card provider or pre-established SIM settings. Typical items listed in call setting and their general function can be found below. If call settings do not successfully change when requested via the phone, please contact the SIM provider to request these changes.

Important information: The length of time the EasyFlip Smart rings when an incoming call is present is determined by the SIM card settings. **Ring length cannot be altered in the EasyFlip Smart's settings.** If the user requires a longer/shorter ring length, this request should be directed to the SIM card provider.

Voicemail

Voicemail can be accessed by selecting

Settings → Call settings → Voicemail. Here the voicemail location (service), setup and notification settings can be managed. Voicemail cannot be activated/deactivated in this setting, nor can a voicemail PIN be requested/reset.

Fixed dialling numbers

Fixed dialling numbers allow the phone to only call numbers listed in the Fixed dialling numbers list. This function can be accessed by selecting **Settings → Call settings → Fixed dialling numbers**. Please note, for this service to be utilised, the SIM provider must allow this and provide the relevant PIN numbers.

Wifi-calling

Wifi-calling can be enabled/disabled. When enabled, the preference of calls made/received via the SIM (mobile) or Wi-fi can be selected.

Turn on video calling

There is an option in call settings to enable/disable video calls. This is not supported by the EasyFlip Smart. If video calls are required, please make them

through WhatsApp. See page 28 for additional information.

Call forwarding

Call forwarding can be accessed by selecting **Settings → Call settings → Call forwarding**. Here various call forwarding scenarios can be programmed. These include: always, when busy, when unanswered, when unreachable.

Call barring

Call barring can be accessed by selecting **Settings → Call settings → Call barring**. Here various call scenarios can be programmed in regards to call barring.

Additional Settings (Caller ID)

Caller ID refers to whether the phone number of the caller is visible to the receiver. Caller ID settings can be accessed by selecting **Settings → Call settings → Additional settings → Caller ID**.

Call waiting

Call waiting can be accessed by selecting **Settings → Call settings → Additional settings → Call waiting**. Here call waiting

can be turned on and off.

Important information

If the SIM provider has specific call settings in place, modifying call settings on the phone may be restricted or un-successful. In this instance, please contact the SIM provider and request these setting changes.

Audio settings

In Audio settings, Tones and volume can be programmed, the amplify receiver volume can be boosted, various pre-programmed voice output options can be activated/deactivated and the volume keys can be activated/deactivated. Audio settings is located in **Menu** → **Settings** → **Audio Settings**.

Tones and volume

In Tones and volume, the following settings can be managed:

Media, alarm and ring volume: When changing the media, alarm and ring volume settings:

1. Highlight the volume slider allocated to

- the volume type you want to change.
2. Press the right and left navigation keys to increase/decrease the volume.

Vibrate for calls: As default the EasyFlip Smart will vibrate when incoming calls are ringing. To turn this function on/off, when **Also vibrate for calls** is highlighted, press the yellow key. When this function is on, the toggle will be blue and towards the right. When this function is off, the toggle will be white and towards the left.

Do not disturb preferences: The phone can be put into do not disturb mode at specific times/days. Do not disturb mode can block audio notifications for all calls/messages/events or these notifications can be filtered. E.g. If the EasyFlip Smart is in do not disturb mode and programmed to only allow audio notifications when phone numbers saved to the phonebook call into the phone, when a phonebook contact calls into the phone, the phone will ring. If, however, a call from a phone number not saved to the phonebook calls into the phone, the call will be received but the phone will not ring or vibrate.

Ringtone: The EasyFlip Smart has 24 pre-loaded ringtones. Custom ringtones can also be uploaded from a computer to the EasyFlip Smart. See page 59 for information regarding connecting the EasyFlip Smart to a computer. If a custom ringtone has been uploaded to the EasyFlip Smart, it will appear in the ringtone list.

The ringtone selected in **Menu → Settings → Audio settings → Tones and volume** becomes the phones default ringtone. If a phonebook contact has a specific ringtone programmed to them, changing the default ringtone will not change their ringtone.

To change the EasyFlip Smart's default ringtone:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio settings**.
4. Select **Tones and volume**.
5. Scroll to and select **Phone ringtone**.
6. Scroll through ringtone list and select desired ringtone (to select a highlighted ringtone press the yellow key).

Notification sound: the default notification

tone that sounds when a message is received can be changed in **Default notification sound**. To change this tone:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio settings**.
4. Select **Tones and volume**.
5. Scroll to and select **Advanced**.
6. Select **Default notification sound**.
7. Scroll through list and select desired tone (to select a highlighted tone press the yellow key).

Alarm sound: the default alarm tone that sounds when an alarm is ringing can be changed in **Default alarm sound**. To change this tone:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio settings**.
4. Select **Tones and volume**.
5. Scroll to and select **Advanced**.
6. Scroll to and select **Default alarm sound**.
7. Scroll through list and select desired tone (to select a highlighted tone press the yellow key).

Sound enhancement (volume booster for speaker): As default this setting is on. It is recommended to leave this setting on and adjust the volume using the volume keys.

Amplify receiver volume

The volume of the earpiece speaker can be boosted beyond the maximum volume set by the EasyFlip Smart's volume keys. As default, this feature is off. To boost the earpiece volume:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio Settings**.
4. Scroll to and select **Amplify receiver volume**. When selected the function will be turned On/Off.

When amplify receiver volume is on, a red ear icon will appear along the top of the home screen. Volume can be adjusted as per normal using the volume keys.

Volume key status

To avoid the volume settings being changed unintentionally, the volume keys can be deactivated/locked. To change the Volume key status:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio Settings**.
4. Scroll to and select **Volume key status**.
When selected the function will be turned On/Off.

When the volume keys are off, they will not function when they are pressed.

Talking keys

The EasyFlip Smart can be programmed to voice out number and symbol keys, e.g. “two” and “hash”. As default, this feature is on. To deactivate/activate Talking keys:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio Settings**.
4. Scroll to and select **Talking keys**. When selected the function will be turned On/Off.

Main menu voice output

The EasyFlip Smart can be programmed to voice out the main menu headings. E.g when Messages is scrolled to, “Message” will sound. As default, this feature is off. To deactivate/activate Main menu voice output:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio Settings**.
4. Scroll to and select **Main menu voice output**. When selected the function will be turned On/Off.

Charger connected voice output

The EasyFlip Smart can be programmed to announce when it connects to and disconnects from a charger, e.g. “charger connected.” As default, this feature is off. To deactivate/activate Charger connected voice output:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Audio Settings**.
4. Scroll to and select **Charger connected voice output**. When selected the function will be turned On/Off.

Message settings

Text messages

Text message settings can be accessed by selecting **Menu → Settings → Message Settings → Text messages**. In text

message settings the following functions can be managed: request delivery report, manage SIM card messages, edit quick text, SMS service centre and SMS storage location.

Request delivery report: If this function is ticked, when a message is sent, a temporary message will appear on the EasyFlip Smart stating “Message received by (recipients phone number).”

Manage SIM card messages: Messages stored on the SIM card can be viewed and deleted here. This function requires the EasyFlip Smart’s touchscreen to be on. See page 68 for information regarding the touchscreen.

Edit quick text: There are nine pre-programmed quick text’s/templates on the EasyFlip Smart. These templates can be edited and new templates created in this setting. When writing a text message, quick text/templates can be added to reduce the amount of manual typing required. For information regarding adding a quick text to a message, see page 22.

SMS service centre: In order to successfully send and receive messages, the SMS service centre number must be correct. When a SIM card is inserted into a mobile device, the SMS service centre number should automatically populate in this setting. This number is unique to the SIM provider and is not the same as your mobile phone number. Please note, SMS service centre numbers are written with the country code at the start, e.g. in Australia the format is +61 4XXXXXXXXX.

Do not change the SMS service centre number unless instructed to do so by the SIM provider or Olitech.

SMS storage location: Text messages (SMS's) can be stored on either the SIM card or the phone. The default storage location is set in this setting. As default, text messages are stored on the phone. There is no specific limit to how many SMS's can be stored on the phone as it aligns with the general available capacity/storage of the phone. The storage capacity of SIM cards varies, however they can typically store 20 text messages.

Individual text messages can be copied to the SIM/Phone. To do so:

1. Open **Message**.
2. Highlight the message thread containing the message you want to copy.
3. Press the yellow key.
4. Highlight the message you want to copy.
5. Press and hold the yellow key for 2 seconds.
6. Scroll to and select **Save message to SIM card/phone**.

Multimedia messages (MMS)

MMS settings can be accessed by selecting **Menu → Settings → Message Settings → Multimedia messages (MMS)**. In MMS settings the following functions can be managed: Group messaging, request delivery report, request read report, send read report, auto retrieve, roaming auto retrieve and size limit.

Group messaging: If this setting is ticked/active, when sending a message that has multiple recipients added to the recipient field, mobile data may be used to complete the sending process.

Request delivery report: If this setting is ticked, when a message is sent, a temporary message will appear on the EasyFlip Smart stating “Message received by (recipients phone number).”

Request read report: This setting is not supported by the EasyFlip Smart.

Send read report: This setting is not supported by the EasyFlip Smart.

Auto retrieve: As default, this setting is on. As such, when a photo/video is received, it will automatically download and save to the applicable gallery/File manager folder. Audio files must be manually downloaded. See page 26 for additional information.

Roaming auto retrieve: Roaming refers to usage of a SIM card when it is not in its home country. As default, roaming auto retrieve is off. As such, if using the EasyFlip Smart outside of the inserted SIM cards home country, MMS will not automatically download.

Size limit: As default, the MMS size limit is 300MB. This has been set in line with SIM

providers MMS capacity limitations. If the size limit is modified, the ability to send/receive MMS may be compromised.

Notifications (message)

Notification settings can be accessed by selecting **Menu → Settings → Message Settings → Notifications**. In notification settings the following functions can be managed: message notifications, mute, sound, vibrate, popup notification.

Message notifications: As default, message notifications are on. If message notifications are off, the below listed notifications will not function.

Mute: Message notifications can be muted for a limited time. This timeframe is set in this setting.

Sound: The tone that sounds when a new message is received can be edited in this setting. There are eight tones to choose from and there is also the option for no tone/sound.

Vibrate: As default, the EasyFlip Smart will

vibrate when a message is received. This setting can be modified here.

Popup notification: When a message is received, as default a popup notification will appear on the phones main screen. This popup notification can be deactivated in this setting.

General

General message settings can be accessed by selecting **Menu → Settings → Message Settings → General**. In General, the following functions can be managed: message font size and delete old messages.

Message font size: The message font size of sent/received messages can be adjusted in this setting. The default size is medium.

Delete old messages: In this setting, the EasyFlip Smart can be programmed to delete old messages when the quantity of messages reaches specific pre-set limits.

Connectivity

Connectivity contains various settings relating to how the phone connects to the

mobile network and external devices. These settings include Bluetooth, WLAN (Wi-Fi), Mobile data, Mobile hotspot and Airplane mode. Connectivity settings are accessed through **Menu → Settings → Connectivity**.

Bluetooth

Bluetooth is a wireless method that enables the EasyFlip Smart to connect to other devices e.g. headphones or car audio systems for the purpose of transferring audio. Bluetooth settings can be accessed by selecting **Menu → Settings → Connectivity → Bluetooth**. In Bluetooth settings, Bluetooth can be turned on, devices can be paired with the phone and the device (phone) name can be viewed/changed.

To connect (pair) the EasyFlip Smart with another device:

Step 1. Activate Bluetooth on the connecting device (e.g. headphones)

Ensure the device being connected (paired) with:

1. Is powered on;

2. Has Bluetooth on/active; and
3. Bluetooth is visible and searching for other devices.

If required, please refer to the connecting device's user manual for specific instructions regarding pairing.

Step 2. Activate Bluetooth on EasyFlip Smart

1. Press the top left key to select **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Connectivity**.
4. Select **Bluetooth**.
5. As default, Bluetooth is Off. To activate Bluetooth press the yellow key; **On** will then be displayed and the toggle to the right of On will be blue. Additional settings will become visible when Bluetooth is On.

Step 3: Pair new device

On the EasyFlip Smart:

1. When in the Bluetooth settings and Bluetooth is On, select **Pair new device**. Available devices will appear in a list. It may take up to 1 minute for all available devices to appear in the list.
2. Scroll to and select the device you want

- to pair with the EasyFlip Smart.
3. Depending on the device being paired with, a pairing code may be displayed on the EasyFlip Smart and the device it's being paired to. On the EasyFlip Smart, this code is confirmed by scrolling to and selecting **Pair**. Paired devices will then be shown under **Paired devices**.

Troubleshooting Tips:

- If the device you wish to pair to does not appear in the **Available devices** list, please ensure the device you are trying to pair with:
 1. Is powered on;
 2. Has Bluetooth **On/Active** and has their device **Visible** to other devices;
 3. Is searching for new devices/ is "ready to connect"; and
 4. Is not currently connected to another device via Bluetooth.

If the EasyFlip Smart requests a pairing code, please input the code provided by the device the EasyFlip Smart is pairing with.

WLAN (Wi-Fi)

WLAN is an abbreviation for Wireless Local

Area Network. It is also commonly known as Wi-Fi. WLAN allows you to connect to a wireless internet network. WLAN settings can be accessed by selecting **Menu** → **Settings** → **Connectivity** → **WLAN**. In WLAN settings, WLAN can be turned on and connections can be made to networks in range. Passwords are often required to connect to networks.

To connect the EasyFlip Smart to WLAN:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Connectivity**.
4. Scroll to and select **WLAN**.
5. As default, WLAN is Off. To activate WLAN press the yellow key; **On** will then be displayed and the toggle to the right of On will be blue. Available networks will appear in a list. It may take up to 1 minute for all available networks to appear in the list.
6. Scroll to and select the network you want the EasyFlip Smart to connect to.
7. In most instances, a password will be requested. **Enter the password** for the network (the password is determined by

the network, not the EasyFlip Smart), then scroll to and select **Connect**.

When connected to a network, **Connected** will appear below the networks name in the list displayed on the EasyFlip Smart.

When the EasyFlip Smart is connected to WLAN, data used by the EasyFlip Smart is taken from the WLAN device's data allowance (e.g. home wireless internet). If the EasyFlip Smart is not connected to WLAN or not in range of a pre-established WLAN network (e.g. home wireless internet), mobile data will be used from the EasyFlip Smart's SIM card data allowance. Mobile data is further explained below.

Mobile data

Mobile data is internet connectivity delivered to your mobile device wirelessly. On the EasyFlip Smart, it enables multimedia messages to be sent and received, location links to be sent (linked to safety settings), the WhatsApp application to send/receive messages and for the EasyFlip Smart to be used as a mobile hotspot (see next section of the user manual for additional information). The

EasyFlip Smart does not have an internet browser or App Store.

Access to the mobile data provided by the SIM card can be turned On or Off in the Connectivity settings. As default, mobile data is On. To change access to mobile data provided by the SIM card:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Connectivity**.
4. Scroll to and select **Mobile data**. When Mobile data is selected, the status will change from On to Off and vice versa.

Mobile Hotspot

The EasyFlip Smart can be used as a mobile hotspot. This means, another device, e.g. an iPad, can be wirelessly connected to the EasyFlip Smart and mobile data from the EasyFlip Smart's SIM card can be used by the connected device. Mobile data can be accessed in **Menu → Settings → Connectivity → Mobile hotspot**. In Mobile hotspot, the function can be activated/deactivated, the length of time the hotspot remains on can be programmed, the network name and password can be viewed

and edited (in Setup Wi-Fi hotspot) and connected devices viewed.

To open the mobile hotspot on the EasyFlip Smart:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Connectivity**.
4. Scroll to and select **Mobile hotspot**.
5. As default, **Mobile hotspot** is Off. To activate mobile hotspot press the yellow key; On will then be displayed and the toggle to the right of On will be blue.

When the mobile hotspot is On in the EasyFlip Smart's settings, it will be visible in the connecting devices Wi-Fi list as **OLT2021-S**.

Note: When connecting another device to the EasyFlip Smart's mobile hotspot, a password must be entered on the connecting device as part of the connection process. To view the password required to connect to the EasyFlip Smart's mobile hotspot, in the EasyFlip Smart's **Mobile hotspot** settings:

1. Scroll to and select **Setup Wi-Fi**

hotspot.

2. Scroll down past password (as default the password is hidden and shown as dots) until the tick box to the left of *show password* is highlighted. Select this tick box. The password will then become visible. The password can be edited. If the password is edited, scroll down and select Save.

After turning on the EasyFlip Smart's mobile hotspot, on the connecting device (e.g. iPad):

1. Open Wi-Fi settings.
2. Search for available networks.
3. Select **OLT2021-S**.
4. Enter password (as per above).

When connected, **OLT2021-S** should appear as a connected device in the connected device's Wi-Fi list.

Important information: Please consider the available data allowance on your SIM card if using the EasyFlip Smart as a mobile hotspot. If mobile data usage exceeds the allocated allowance additional costs may be incurred by your SIM card provider.

Airplane mode

Airplane mode allows the phone to remain powered on but disconnected from all network connections. To turn airplane mode on/off:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Connectivity**.
4. Scroll to and select **Airplane mode**.

When Airplane mode is selected, the status will change from On to Off and vice versa.

Menu visibility

Menu visibility allows the following menu items to be displayed in or hidden from the main menu: **WhatsApp, Message, Call logs, Photo dial, Phonebook, Camera, Multimedia, Safety, Organiser** and **App**. If a menu item is hidden via Menu visibility, when the menu is opened and scrolled through, the item will not be displayed.

To display/hide main menu items:

1. Open **Menu**.
2. Scroll to and select **Settings**.
3. Scroll to and select **Menu visibility**.
4. Highlight the menu item you want to

display/hide.

5. Press the yellow key to change the status from On to Off and vice versa.

Important information:

- Settings cannot be hidden via Menu visibility.
- As default, WhatsApp and App are hidden from the main menu via Menu visibility.
- If Phonebook, Message or Photo dial are hidden in Menu visibility, the functions are hidden from the main menu only; pressing their allocated keys will still open their function and text messages will still be received.

Icon View

Icon view allows the main menu to be displayed as either one icon per page (default) or six icons per page. Icon view can be accessed by selecting **Menu → Settings → Icon view**.

As default, one icon per page is selected. In this view, when the phone is flipped open the time, date, day and network are shown. **Menu** is accessed by pressing the top left

key or the yellow select key; **Contacts** are accessed by pressing the top right key (back arrow key). There are also four additional shortcut keys linked to the navigation key arrows that can be personalised. See page 75 for additional information.

If six icon per page view is selected, when the phone is flipped open, the time, date and day are visible in the top third of the screen and the first four menu icons are displayed below. To scroll through these menu icons and onto following pages/menu icons, press the right pointing navigation key in single presses. In six icon per page view, the shortcut keys are not functional and the main menu cannot be voiced out via the Settings → Audio settings → Main menu voice output function.

App

As default, App is hidden via the Menu visibility function. To make App visible in the main menu, see Menu visibility information on page 101. App contains the program required to complete a **wireless**

software update. Information and instructions required to complete a software update can be found below.

Important information:

- The file size of the update is typically 50 MB however this can vary.
- The EasyFlip Smart must be connected to WLAN/Wi-Fi in order to install the update. See page 95 for more information regarding connecting to WLAN/Wi-Fi.
- We anticipate the download will take 5-10 minutes to complete depending on internet speed and update size.

To update the software on your EasyFlip Smart:

1. Ensure App is visible via the Menu Visibility function.
2. Open **Menu**.
3. Scroll to and select **App**.
4. Select **Wireless Update**.
5. Use the navigation keys to scroll to the bottom of the screen. A thin green square will then appear around "**Check for Updates**". Press the yellow key to select. Note: If no new updates are

- available, a message will appear on screen stating "No updates available."
6. If a new update is available, press the down pointing navigation key several times until a thin green square appears around **Download**. Press the yellow key to select. The update will then download.
 7. When the update has downloaded, use the navigation key to scroll down until a thin green square appears around **Install Now**. Press the yellow key to select.
Note: the EasyFlip Smart's battery must have at least 30% charge to install the update.
 8. A warning will appear on screen stating that it is recommended to back up data prior to installation. This is not necessary. Press the yellow key to continue. Once commenced, do not disrupt the installation. During the installation process an update screen with a circle will appear. When the installation is complete the phone will automatically re-start.

Troubleshooting

If you are experiencing difficulties with your phone, please consult the following information prior to accessing after-sales support.

The phone does not ring

Check whether the silent mode icon (portrait-oriented rectangle with lines either side of it) or do not disturb icon (speaker with a diagonal line through it) appears along the top of the main screen. If so, exit this mode by pressing the up volume key in single presses. Each single press will increase the volume one increment. If the phone was accidentally put in this mode as the user unintentionally pressed the down volume key, the volume can be raised back to the desired level both during and not during a call and the volume keys deactivated in Menu → Settings → Audio settings → Volume key status.

Volume keys do not work

The volume keys can be deactivated in the phone's settings. Check to see whether the volume key status is On/Off in Menu →

Settings → Audio settings → Volume key status.

The torch does not work

The torch key can be deactivated in the phone's settings. Check to see whether the torch key status is On/Off in Menu → Settings → Phone settings → Torch key status.

The mobile phone will not power on

- Ensure the protective tape over the battery conductors has been removed prior to installing the battery (if applicable).
- Ensure you are pressing and holding the power key (red end call key) for 5 seconds when attempting to power your phone on.
- Check whether the battery supply has been exhausted. If you are unsure, please charge your phone's battery prior to re-attempting to power it on.

Charging

When the phone is connected to a charger, as default, the battery notification light will illuminate red. If (when connected to the

charger) the light is flashing, the battery is charging; if the light is constantly lit, the battery is fully charged. **As default, notification lights are off between 11 pm and 6 am therefore no light will illuminate during this time.** If the phone is not charging:

- Check to see if the connections between the phone and charger are clean and connections are securely connected.
- Trial charging the phone via the method you are not currently using. E.g. if you usually charge the phone via the cradle, insert the cable directly into the USB-C port of the phone.
- If available, try charging via another USB-C cable.

Important information: If the phone has powered off due to insufficient charge, when the phone is connected to a charger it will not automatically power back on. The phone needs to be manually powered on by pressing and holding the red end call key for 5 seconds.

No network coverage

- If the chip on the SIM card is dirty or damaged it can impact the phones' ability to read the SIM card. Please clean/replace the SIM card as required.
- Please ensure the SIM card is installed in accordance with the instructions provided in this user manual.
- Please ensure the SIM is active and in a location where 4G reception is available.

Failure to connect to network

- The network signal may be weak/out of range. Try changing locations to see if the signal improves.
- The SIM card/network may be invalid/inactive. Please contact your network service provider.

Failure to make an outgoing call

- Please ensure the phone number being dialled is complete (including area code) and you have pressed the green call key.
- Ensure you have sufficient credit with your network provider.
- Check if the phone is registering the SIM card.

- Check if any call barring is active.

Failure to receive GPS location

- Ensure “Send location” is ticked in the SOS key setup.
- Ensure mobile data is available on the SIM card and that there is adequate 4G reception.
- As per standard in regards to GPS location, if the GPS device (phone) has not recently been outside prior to the emergency key being activated, the location may not successfully send. If the phone is inside and connected to WLAN/ Wi-Fi, the location link should be successfully sent.

Poor call quality

- Ensure the volume control is adjusted to your requirements during the call.
- Check the network signal strength.

The other party cannot call you

- Check whether your mobile phone is switched on and connected to the network.
- Confirm the other party’s number is not

- barred in your phone (see Phonebook → Options → Blacklist management).
- Confirm whether the whitelist function is active and whether their number is excluded from the whitelisted phone numbers (see Phonebook → Options → Whitelist management).
 - Check whether the SIM card is valid.
 - Check for any call barring.

Short standby duration

- If you are in a low reception area or are moving in and out of poor reception areas, your phone will be required to search for reception more frequently. This consumes the battery at a higher rate.
- Using Talkback does consume the battery at a higher rate.
- As is the case with all batteries, over time, the battery's life will slowly decrease. The EasyFlip Smart's battery is replaceable. Enquiries regarding replacement batteries should be directed to Olitech.

Charging failure

- The contact may be poor between the phone and charger or the phone and the battery. Please check all connections.
- Dirt and dust may be accumulated in the charging components. Use a dry, soft and clean cloth to clear the connection points. Please ensure power is off when doing so.
- If the environment's temperature is below 0 degrees or higher than 45 degrees Celsius charging may be negatively affected.
- The battery, charging accessories or phone may be damaged/non-functional.

If you have attempted troubleshooting and are still experiencing difficulties, please contact Olitech on 03 9755 8885 or email support@olitech.com.au.

Safety Information

Use with a Pacemaker

- Keep the mobile phone at a distance of at least 15 cm from the pacemaker. Do

not put the mobile phone in your lapel pocket and if the phone is worn on a lanyard around your neck ensure the 15 cm distance is adhered to.

- If you experience interference noise (cracking/buzzing sound) investigate the cause of the interference to ensure it is not an interaction between the pacemaker and the phone.

Battery

- Do not use a damaged charger or battery.
- Only use Olitech approved accessories/batteries with the phone. Failure to do so will void warranty.
- If the phone/battery is charged at a higher/lower voltage than that provided by the Olitech wall plug, the stability and functionality of the battery can be compromised.
- Do not place the battery under high temperatures or in a fire/flame. Failure to comply may result in explosion.
- Dispose of used batteries in accordance with your local authority's guidelines.
- Over time, battery life gradually decreases. Please replace as required.

- Within a 24-hour period it is recommended that the phone not be connected to a charger for more than 12 hours. If the phone is always connected to a charger, the battery life will reduce at a faster rate than standard.
- Charging capacity is negatively affected in extreme temperatures.

Traffic Safety

Obey local traffic laws in relation to mobile phone use when driving.

Keep the mobile phone out of reach of children

The phone, including all parts and accessories should be kept out of reach of children at all times.

Operating Environment

Please be aware of the environment you are in when carrying/using your mobile phone and abide by mobile phone usage regulations when in all environments.

The optimal temperature range to use and store the mobile phone is 0 – 45 degrees Celsius. The phone is not designed to be

used in environments below -10 degrees Celsius or above 50 degrees Celsius.

This mobile phone is not waterproof. Keep it dry under all circumstances.

Electronic Devices

Most electronic devices shield radio information. If you experience interference on your phone or are concerned about whether the mobile phone will interfere with other electronic devices please consult with their manufacturer prior to use.

Professional Service

Please do not attempt to disassemble the phone yourself. The phone must only be serviced by authorised organisations. Failure to comply with this will result in loss of product warranty.

Warranty and Certification

The Olitech EasyFlip Smart is guaranteed by a 12-month warranty (6 months for battery). The warranty period commences on the date of retail sale. Please retain your purchase receipt/invoice as proof of

purchase for warranty claim purposes.

The warranty is valid for manufacturing faults only. The phone must only be used with original Olitech accessories. Failure to do so will void the warranty. Warranty does not cover any damage (direct/indirect) caused to the phone. This includes but is not limited to breakages, water/temperature damage, misuse or loss. Olitech accepts no liability for loss of data due to a damaged/faulty phone.

Resources

1. EasyFlip Smart Accessibility Guide V1: provided with purchase and online at www.olitech.com.au/manuals
2. Instructional videos: www.olitech.com.au/easyflipsmartvideos
3. Customer service: 03 9755 8885 or support@olitech.com.au